

G53 – Annual Conference 2023

Joachim Herz Stiftung (JHS), Hamburg (Germany) Friday June 23rd, 2023

Delivery Methods in Financial Education

A Comparative Analysis of Face-to-Face Classes, Live Streaming, Videos, and Gaming

(Gianni Nicolini¹ and Marlene Haupt²)



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1



A Premise



Financial Literacy matters



Financia Literacy is on average low



There is the need of Financial Education

FL and good financial behaviors



Stock market participation (Van Roij et al. 2011, Almenberg and Dreber 2015)



To avoid financial troubles (Gathergood, 2012, Lusardi and Tufano 2015, French and McKillp 2016)

To be ready for retirement

(Bucher-Koenen and Lusardi 2011, Lusardi and Mitchell 2011, Sekita, 2011, Van Rooij et al. 2012)

To be resilient in case of financial shocks



(de Bassa Scheresberg 2013, Anderson et al. 2017)

FL and Overconfidence

(Kramer 2016, Kim et al. 2020, Allgood and Walstad 2016, Merkle 2017)



A Premise

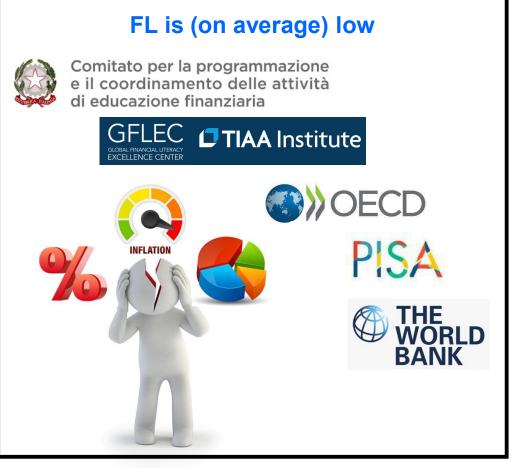


Financial Literacy matters





There is the need of Financial Education





A Premise



Financial Literacy matters

Financia Literacy is on average low



2

There is the need of Financial Education

Financial Education increases Financial Literacy

(Fernandes et al., 2014; Xiao and O'Neil, 2016; Lusardi, 2019; Kaiser and Menkhoff 2020, Kaiser et al. 2022)





A Premise



2

Financial Literacy matters

Financia Literacy is on average low



There is the need of Financial Education

Financial Education: different targets (students, adults, workers, etc.)

(Walstad et al. 2010, Ambuehl et al. 2014, DeHart et al. 2016, Kaiser et al. 2020, Serido 2021, Drever and Else-Quest 2021)





A Premise



Financial Literacy matters

Financia Literacy is on average low



2

There is the need of Financial Education

Financial Education: different contents delivery methods

(Bartholome et al. 2021, Kalmi and Sihvonen 2021, Morgan 2021, Kalmi and Rahko 2022)







What makes financial education successful?



Motivation to learn of the recipients



Delivery methods of the contents (educational tools)



Ergonomics of the program

(e.g. time and efforts required to attend, readability of the materials, etc.)



Quality of the contents

Current FL and **difficulty** of the FE curriculum





What makes financial education successful?



Motivation to learn of the recipients



Current FL and **difficulty** of the FE curriculum

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Quality of the contents



Research Area

What makes financial education successful?

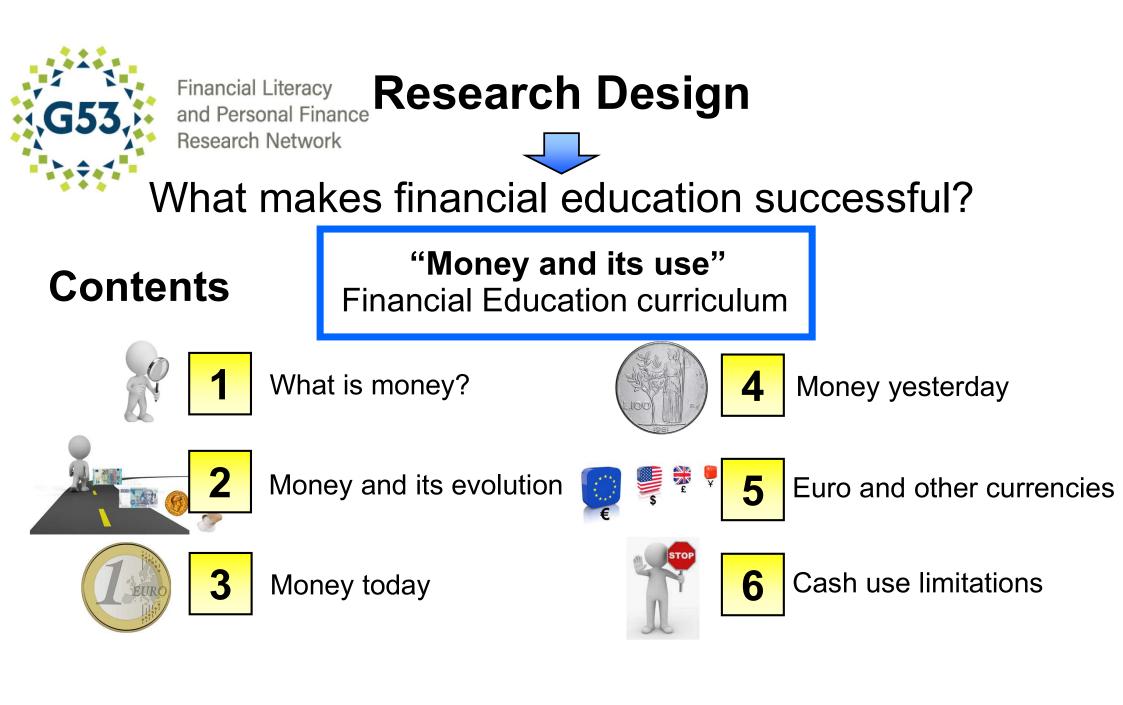


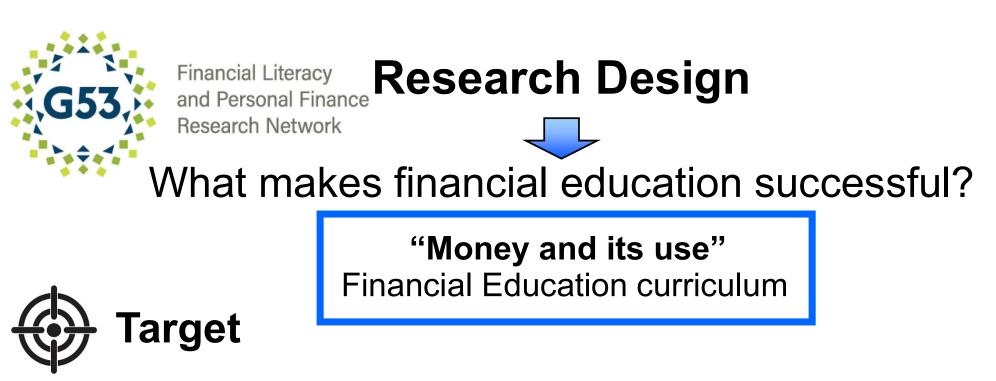
Which delivery options work?



Which delivery options are more effective...?

Delivery methods of the contents (educational tools)





Freshmen students of a Faculty of Economics (Business Administration, Economics, Finance, etc.)

Timing

October 2022

G53

Financial Literacy and Personal Finance Research Network

Research Design

What makes financial education successful?



Motivation to learn of the recipients

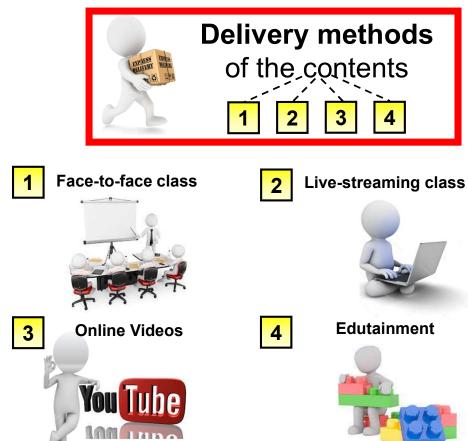
Quality of the contents

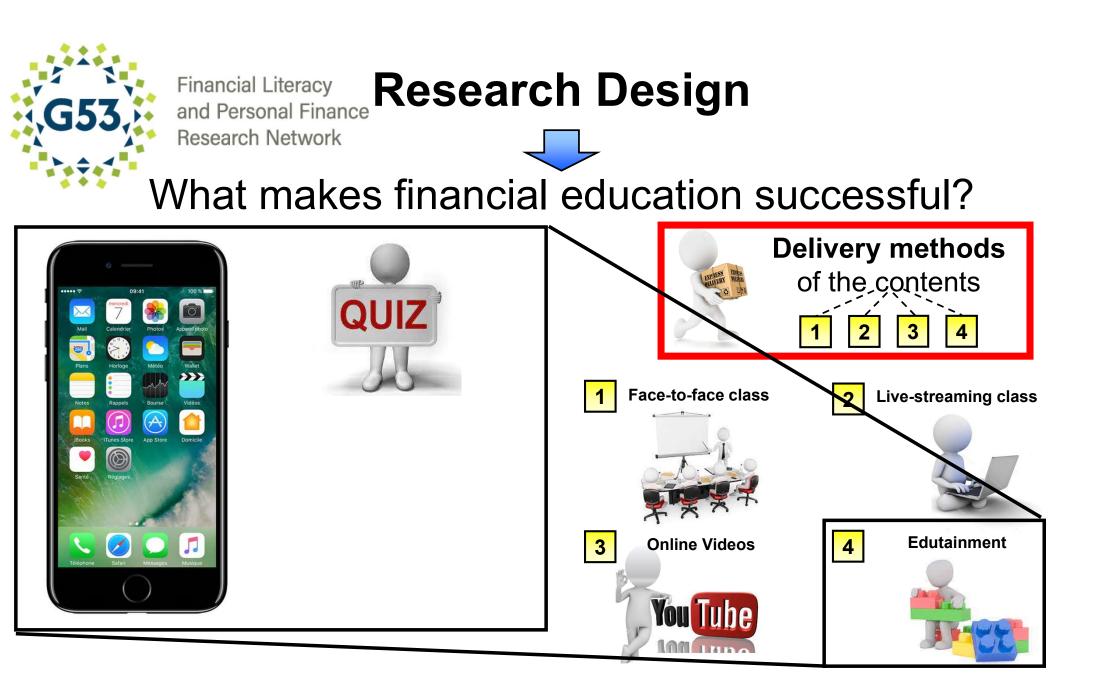


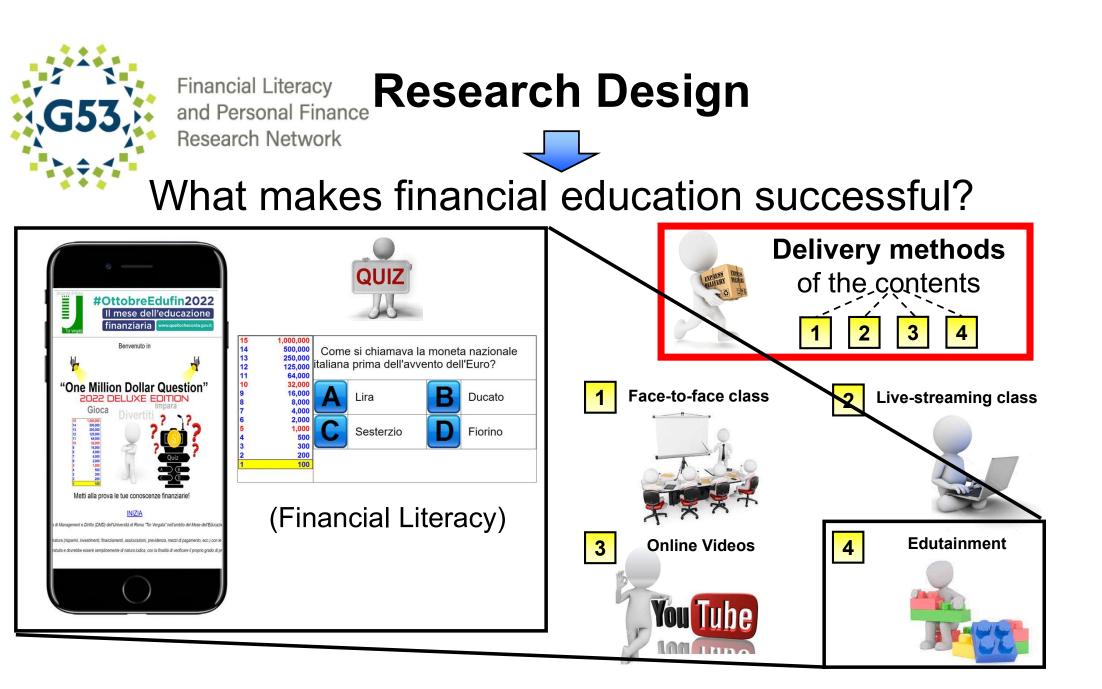
Ergonomics of the program (e.g. time and efforts required to attend, readability of the materials, etc.)

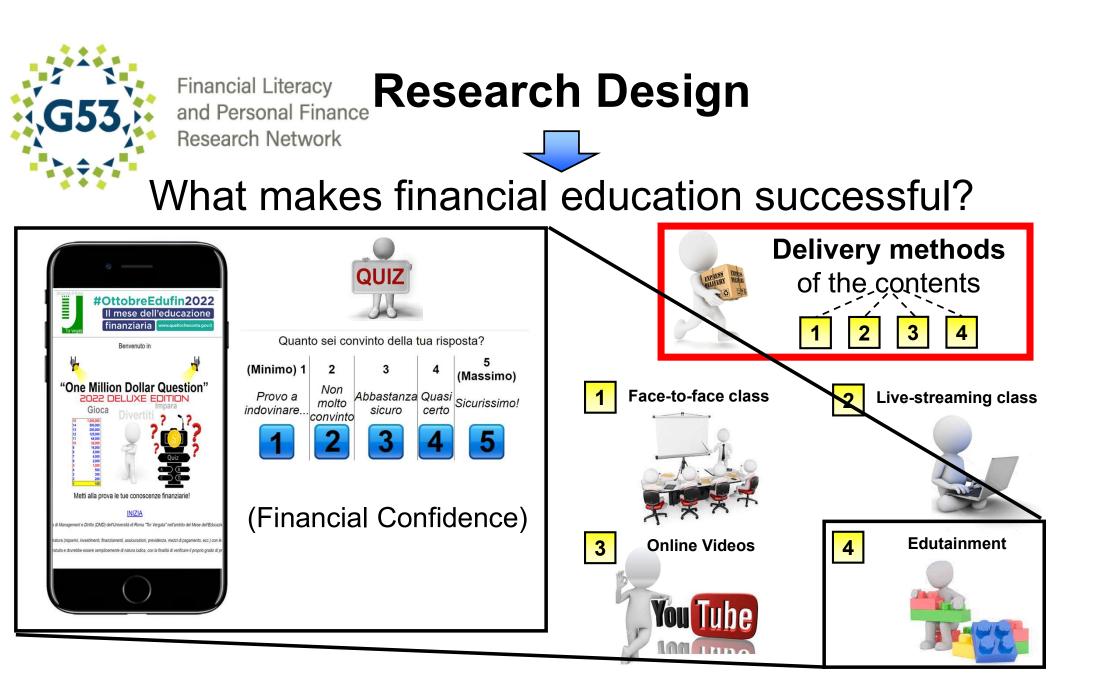


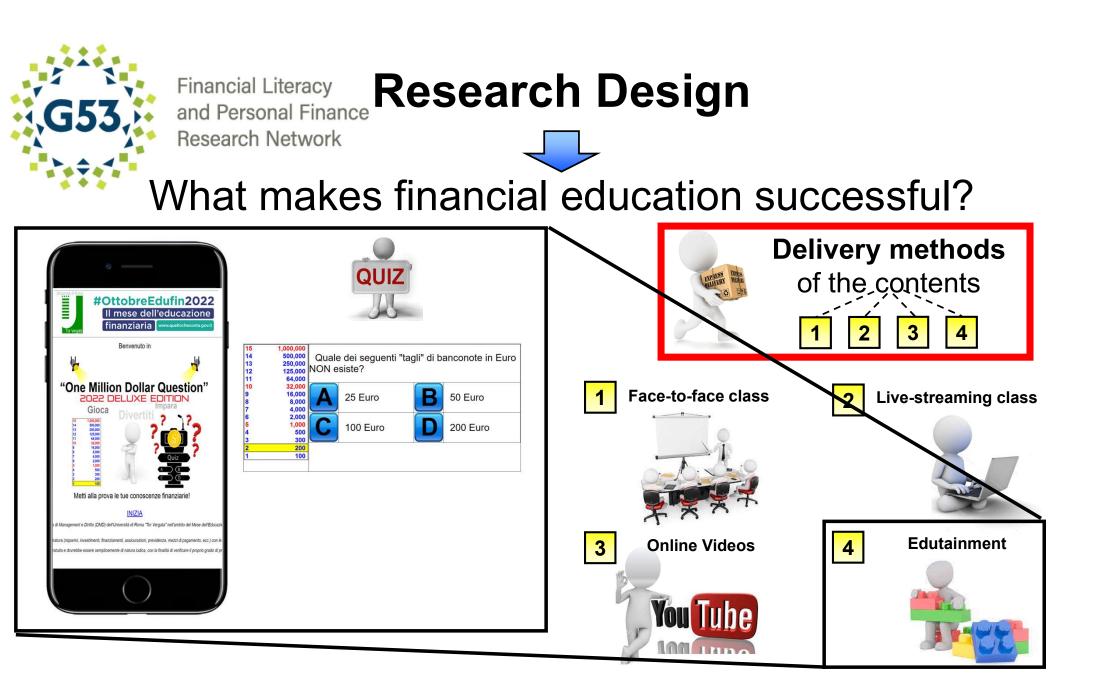
Current FL and **difficulty** of the FE curriculum

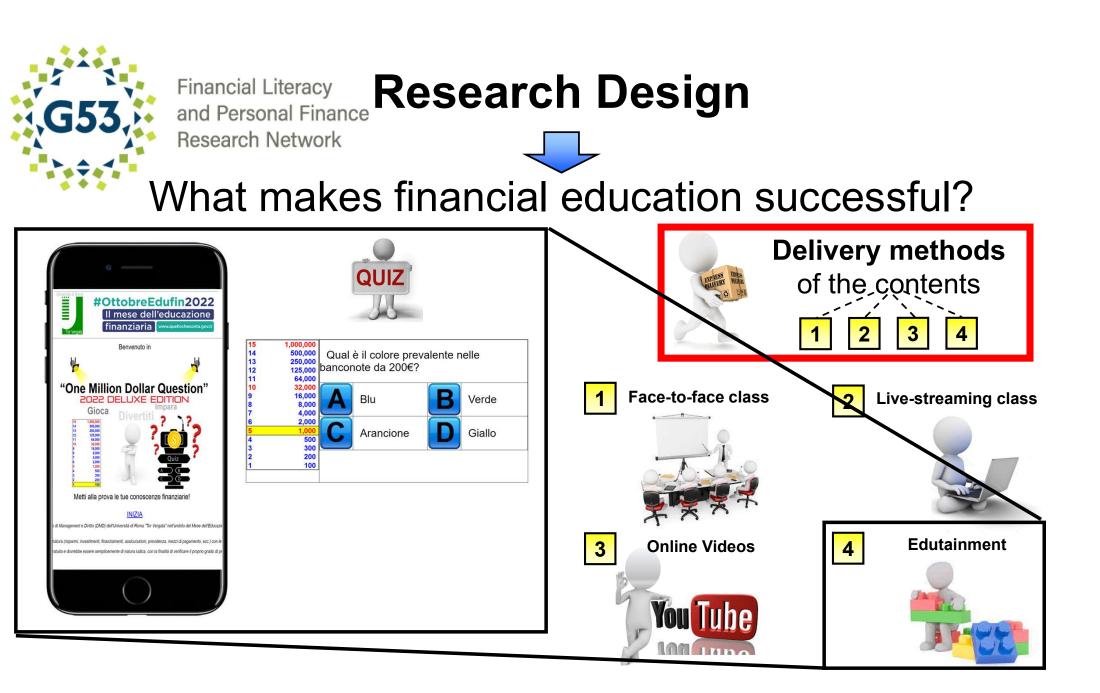








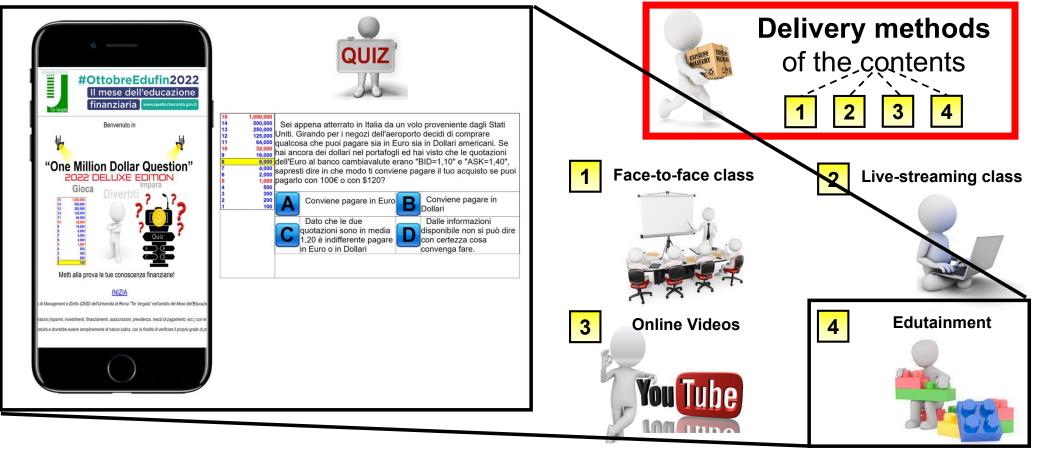




Research Network

Financial Literacy and Personal Finance Research Design

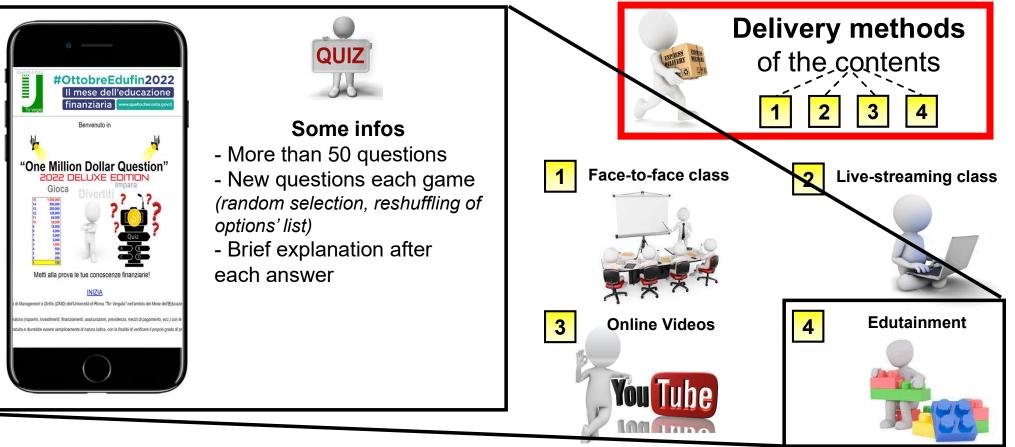
What makes financial education successful?

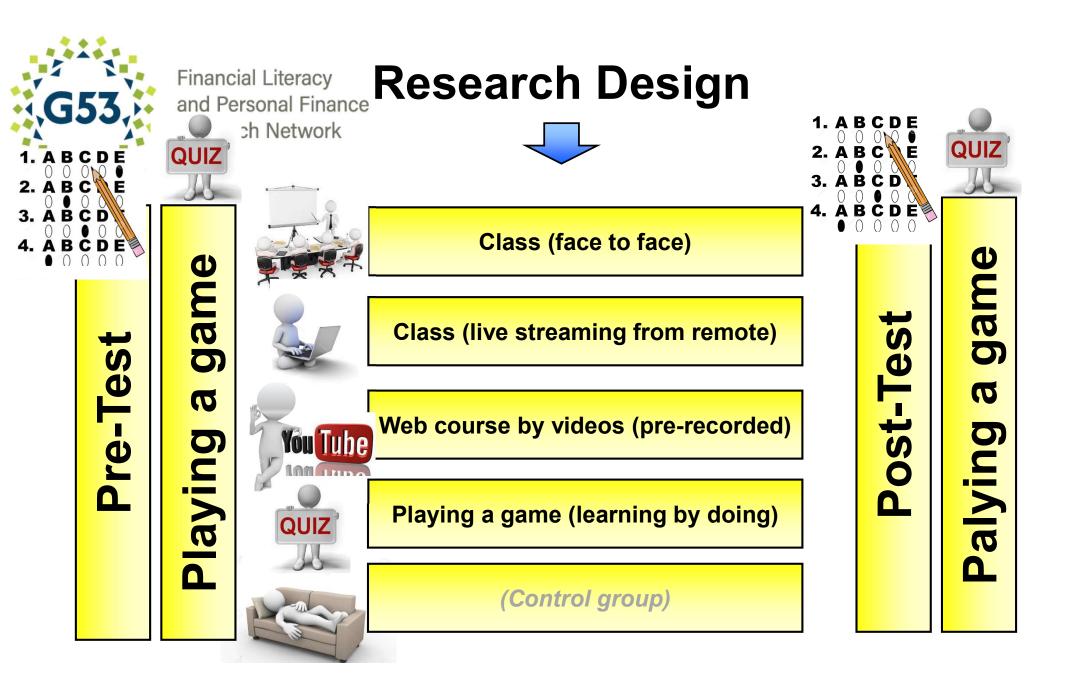




Research Design

What makes financial education successful?







Financial Literacy Research questions Research Network





How much effective is FE? (e.g. Can we "teach by edugaming"?)



What is the difference in the learning outcome (FL) between different delivery options?

(Class Vs Streaming, Class Vs Video, Class Vs Quiz, Streaming Vs Video, etc.)



How much is the effect of FE on people confidence?



What is the relationship between the change in confidence and the change in FL? Is there a risk to feed overconfidence with FE?



Financial Literacy Research questions and Personal Finance Research Network



How much effective is FE?
(e.g. Can we "teach by edugaming"?)



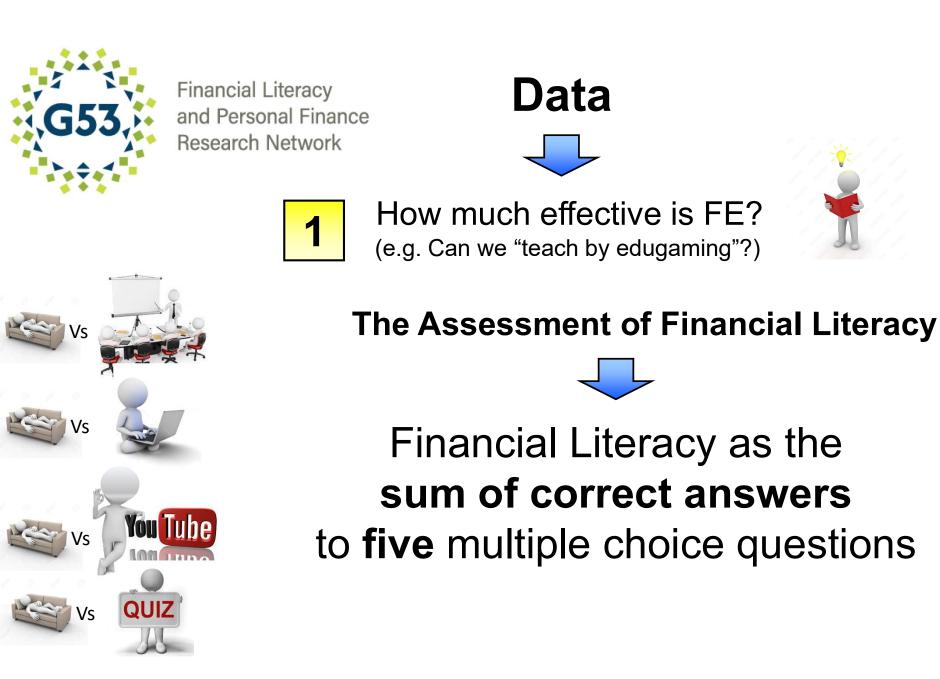
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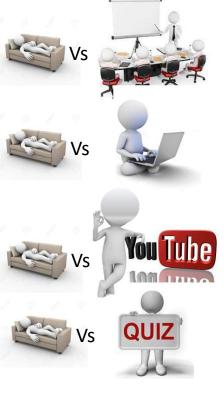
O USA

O (Do not know)



How much effective is FE? (e.g. Can we "teach by edugaming"?)





 Which background colour is the 20€ bill? O Grey 		2) Who is the issuer of Euros (banknotes and coins)?				
		O Minister of Economics and Finance	O Ar			
O Pinl	k/Red	O European Central Bank (ECB)	O Ar			
O Blue	e	O Parliament	ОМ			
O Ora	inge	O Government	O Le			
O (Do l	not know)	O (Do not know)	O (D			
-	ch of the following Countries di NOT use s local currency?	5) If the Euro-Dollar exchange rate is 1.20, how much dollar you take exchanging 100€?				
O Fran	ce	O \$80				
O Gern	nany	O \$120				
O Spaiı	n	O \$83.33				

O \$1,200

O (Do not know)

- When did it happen the switch from the Italian and the Euro? Around 5 years ago Around 10 years ago More than 15 years ago
- Less than 5 years ago
- (Do not know)





How much effective is FE? (e.g. Can we "teach by edugaming"?)



O Grev

O Pink/Red

O Blue

O Orange

O (Do not know)

4) Which of the following Countries di NOT use Euro as local currency?

O France

O Germany

O Spain

O USA

O (Do not know)

Pre-test: 98.7% Post-test 99.3%

Correct answer (%)

Correct answer (%)

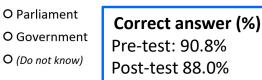
Pre-test: 97.4%

Post-test 100%

2) Who is the issuer of Euros (banknotes and coins)?

O Minister of Economics and Finance

O European Central Bank (ECB)



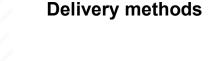
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```
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O $120
```

O \$1,200

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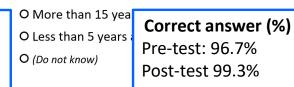
Correct answer (%) Pre-test: 73.7% O (Do not know) Post-test 78.2%



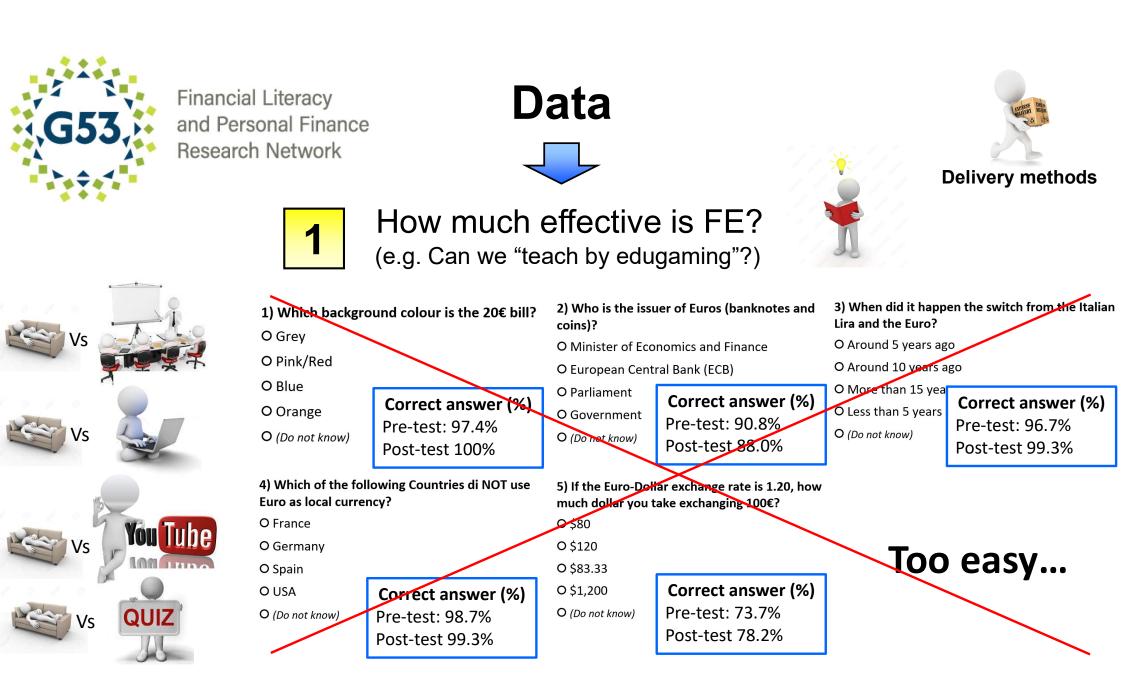
3) When did it happen the switch from the Italian Lira and the Euro?

O Around 5 years ago

O Around 10 years ago



Too easy...







How much effective is FE? (e.g. Can we "teach by edugaming"?)

6) Which is the maximum amount (by law) of cash you can withdraw from an ATM in a month?

O 10,000 Euro

O 5,000 Euro

O 2,500 Euro

O There is no limit by the law

O (Do not know)

9) If you find a suitcase full of Italian Lira and you go to the Bank of Italy (issuer)...

O ... you realize these banknotes cannot be exchanged for Euro anymore

O ... banknotes wil be exchanged for Euro at the 2001 official exchange rate (1,936.27 Lira for 1 Euro)

O ... you can exchange Lira for Euro only proving the legal provenance of the banknotes

O ... banknotes will be retained and destroyed (without anything in exchange)

O (Do not know)

7) You are coming back from the US. Shopping around in the airport you decide to buy an item that you can pay either by Euro or US Dollars. Suppose you still have dollar and you can exchange them at Bid=1.10 and Ask 1.40 in a currency kiosk. Is it more convenient to pay in store with 100€ or US\$ 120?

O It is better to pay in Euro

O It is better to pay in US Dollar

O Because the average between Bid and Ask is 1.20, to pay in store in Euro or Dollar is the same O There is not enough information to answer for sure

O (Do not know)

10) Which the limit by the law for cash payment by coins in Italy?

O There is no limit, because coins are Euro as banknotes

O 50 coins (regardless their value)

O 500 coins (regardless their value)

O Coins which total value exceeed 500€

O (Do not know)

8) You have found banknotes that are "trunked" by the 60% (60% of the banknote is missing). If you go to Bank of Italy (central bank) ...

Delivery methods

O ... you can still replace these bankontes with a new one

O ... you will receive new banknotes equal to the 40% of the original full value

O ... you receive nothing, because the trunkation is beyond the 50% and you receive your banknotes back

O ... your banknotes will be retained by the central bank and you receive nothing back

O (Do not know)





How much effective is FE? (e.g. Can we "teach by edugaming"?)

6) Which is the maximum amount (by law) of cash you can withdraw from an ATM in a month?

O 10,000 Euro

O 5,000 Euro

O 2,500 Euro

O There is no limit O (Do not know)

Pre-test: 17.1%

Post-test 62.0%

Correct answer (%)

Correct answer (%)

Pre-test: 27.6%

Post-test 70.4%

9) If you find a suitcase full of Italian Lira and you go to the Bank of Italy (issuer)...

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O It is better to	Correct answer (%)
O It is better to	Pre-test: 17 1%
O Because the a 1.20, to pay in s	Post-test 62.0%

O There is not enough information to answer for sure

O (Do not know)

10) Which the limit by the law for cash payment by coins in Italy?

O There is no	
banknotes	Correct answer (%)
O 50 coins (re	Pre-test: 25.7%
O 500 coins (r	Post-test 72.5%

O Coins which total value exceeed 500€

O (Do not know)

8) You have found banknotes that are "trunked" by the 60% (60% of the banknote is missing). If you go to Bank of Italy (central bank) ...

O ... you can still replace these bankontes with a new one

O ... you will receive new banknotes equal to the 40% of the **Correct answer (%)** O ... you rec is beyond th banknotes the Post-test 62.0%

O ... your banknotes will be retained by the central bank and you receive nothing back

O (Do not know)







1



How much effective is FE? (e.g. Can we "teach by edugaming"?)

		•	-				-	-	-	
	fl1a	fl2a	fl3a	fl4a	fl5a	fl6a	fl7a	fl8a	fl9a	fl10a
fl1a	1									
fl2a	0.09	1								
fl3a	0.20	0.32	1							
fl4a	0.34	0.16	0.30	1						
fl5a	0.09	0.07	0.14	0.19	1					
fl6a	0.07	-0.10	-0.11	-0.10	-0.05	1				
fl7a	0.10	-0.11	-0.13	0.07	0.14	0.03	1			
fl8a	0.00	-0.07	-0.15	0.07	-0.09	-0.07	-0.03	1		
fl9a	0.04	-0.01	-0.06	0.03	0.04	-0.09	0.11	0.14	1	
fl10a	0.07	-0.05	-0.32	0.05	-0.19	-0.01	-0.03	0.20	-0.01	. 1



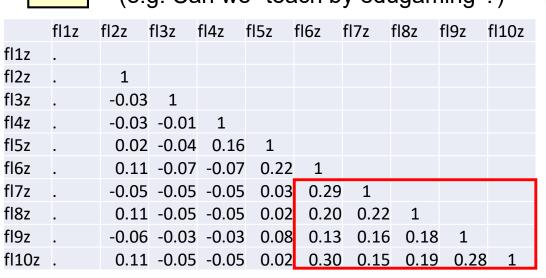
Pre-Test Correlation







How much effective is FE? (e.g. Can we "teach by edugaming"?)



Post-Test Correlation

Delivery methods





1



How much effective is FE? (e.g. Can we "teach by edugaming"?)





FL score (0-5)

	Pre-test	Post-test	diff.	T-test post-pre>0	
	(Average)	(Average)	(Post-Pre)	(p-value)	
Class	1.773	4.045	2.273	0.000***	
Streaming	1.207	4.138	2.931	0.000***	
Video	1.586	4.034	2.448	0.000***	
Quiz	1.586	4.355	3.065	0.000***	
(Control)	1.484	1.903	0.419	0.000***	
ALL	1.493	3.662	2.211	0.000***	





How much effective is FE? (e.g. Can we "teach by edugaming"?)



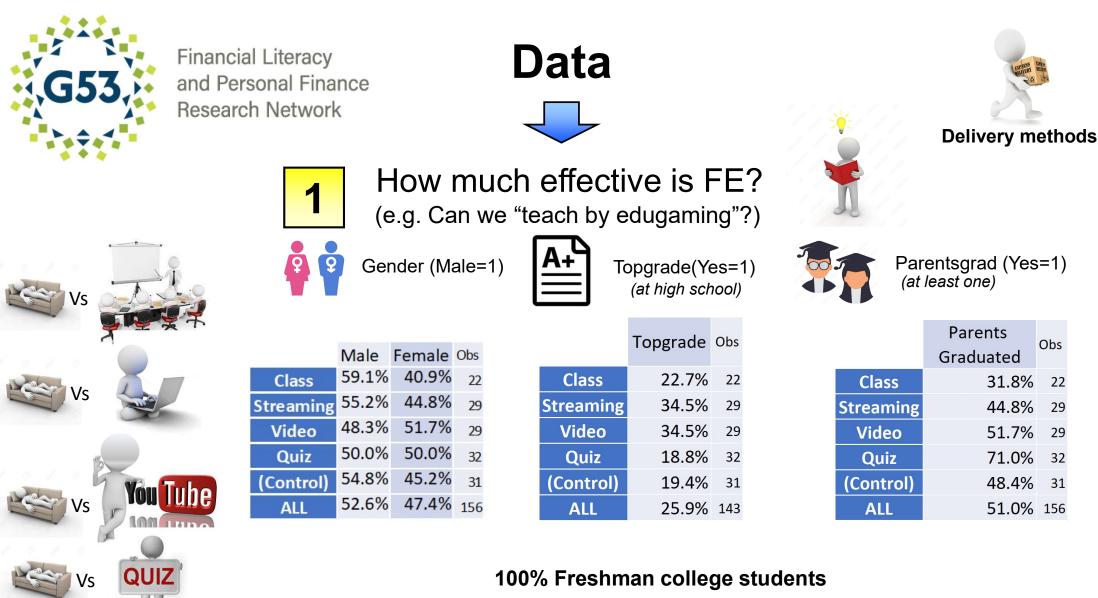
Correct answer (%)Compound Interest70.4%Inflation79.6%Bond21.1%Mortgage64.8%Diversification73.5%

Lusardi-Mitchell (Big 5)

Average number of correct answers 3.16

(All observations)





98% Born in 2002-2004

Obs



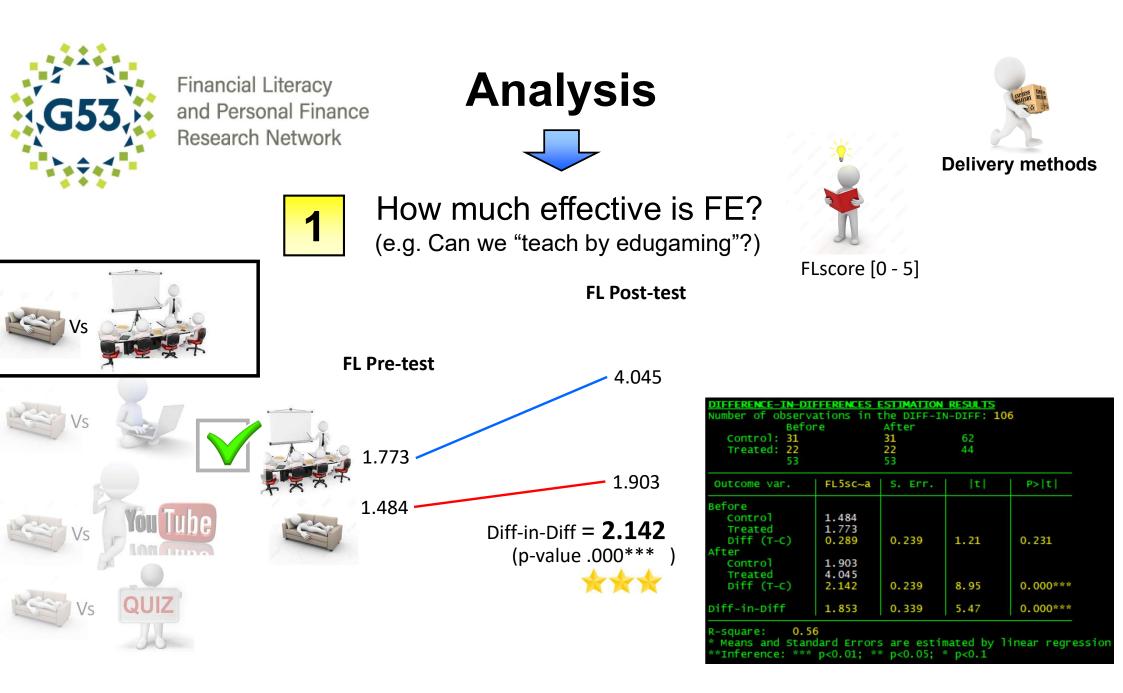
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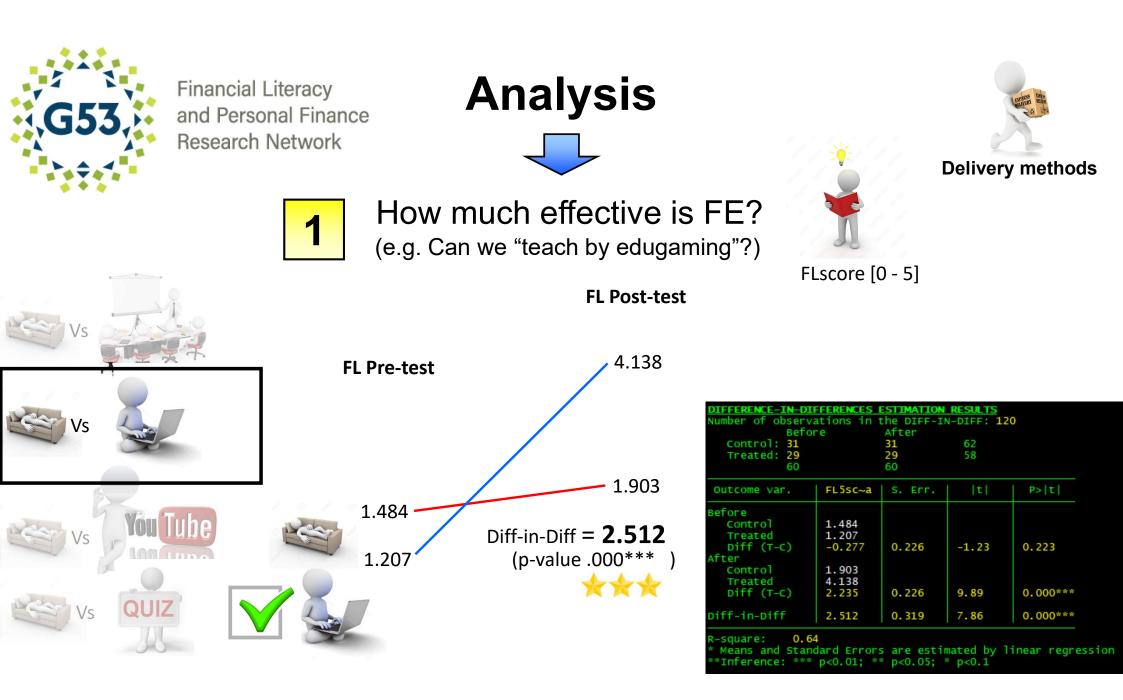


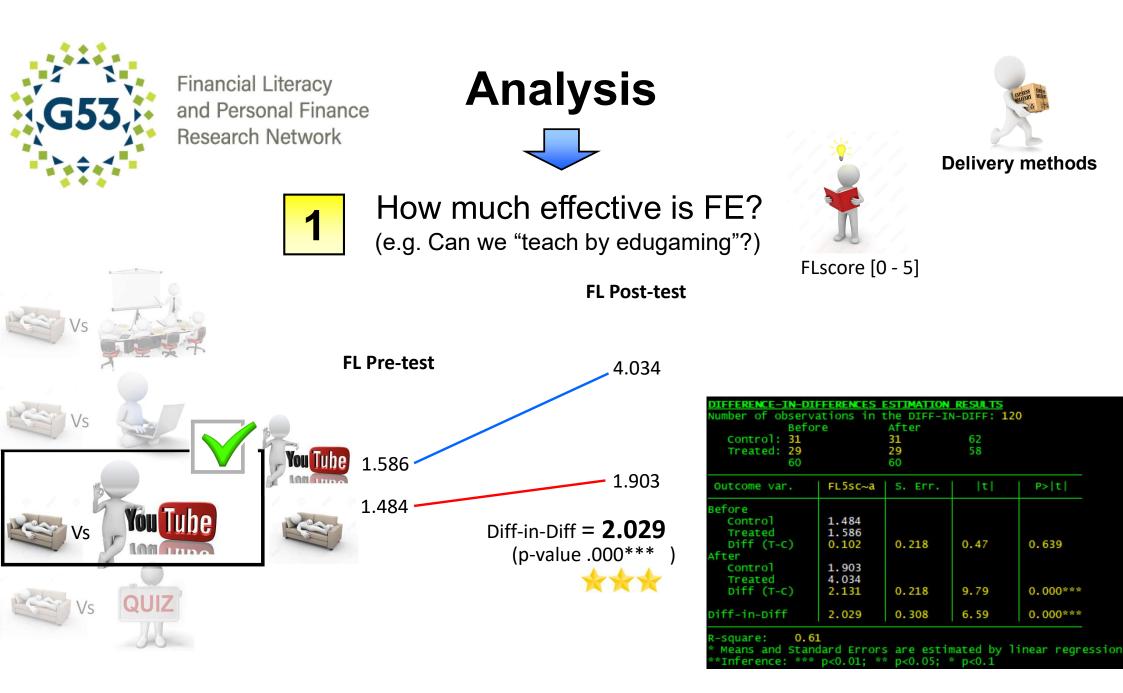
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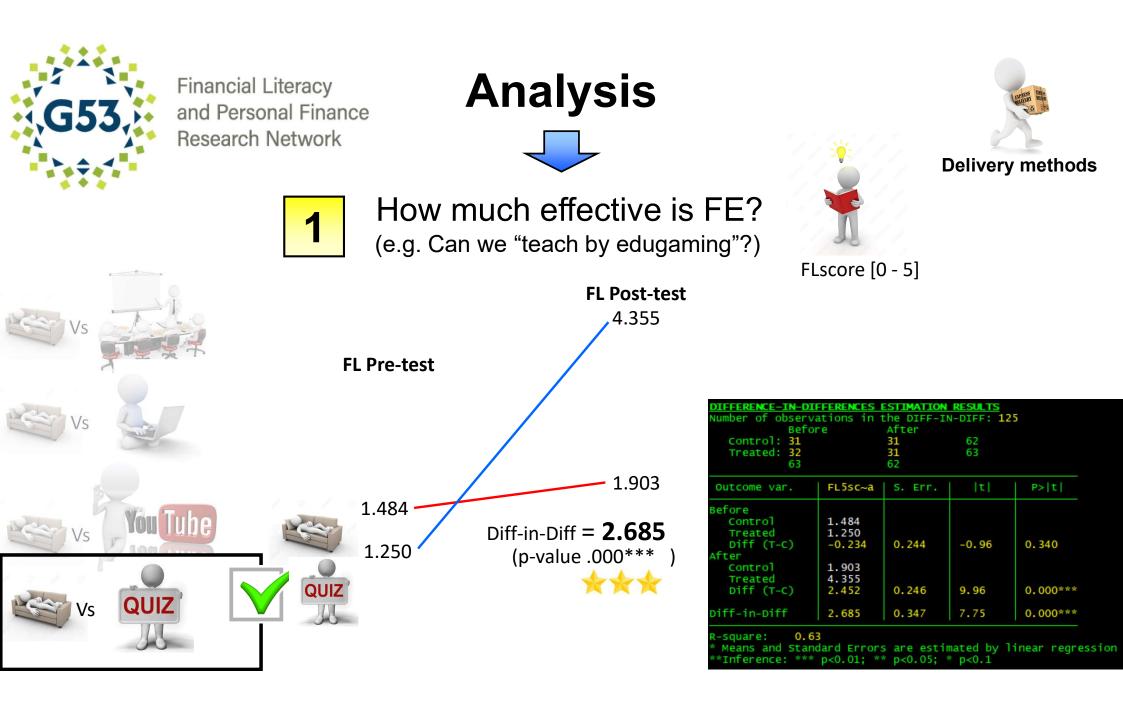


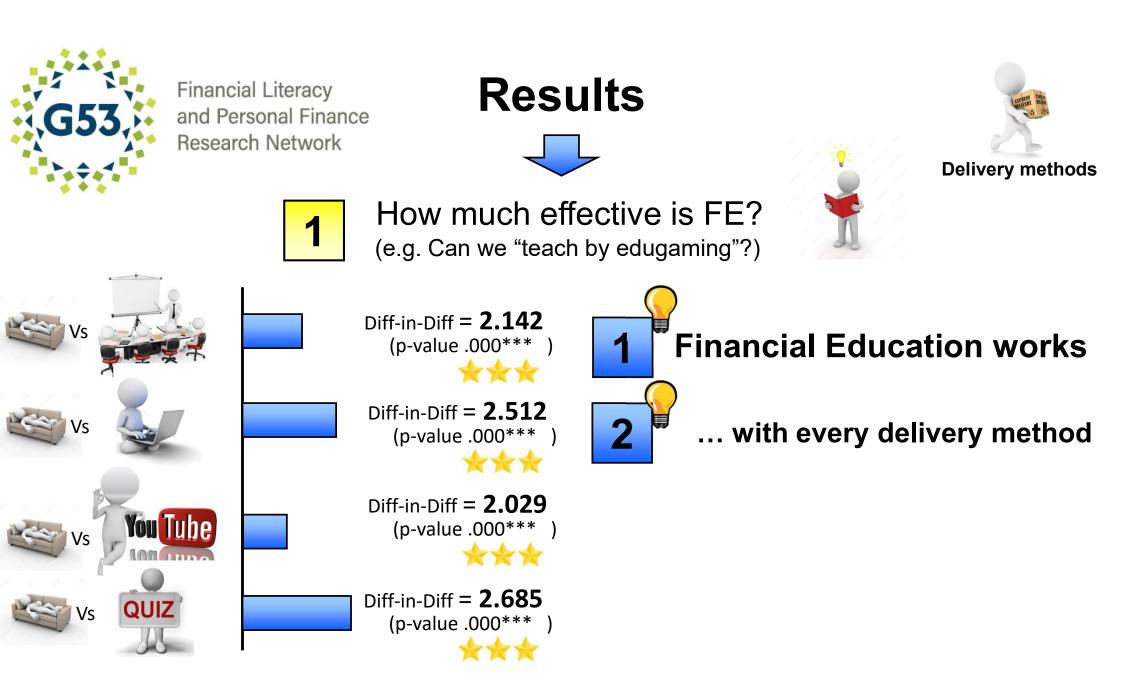


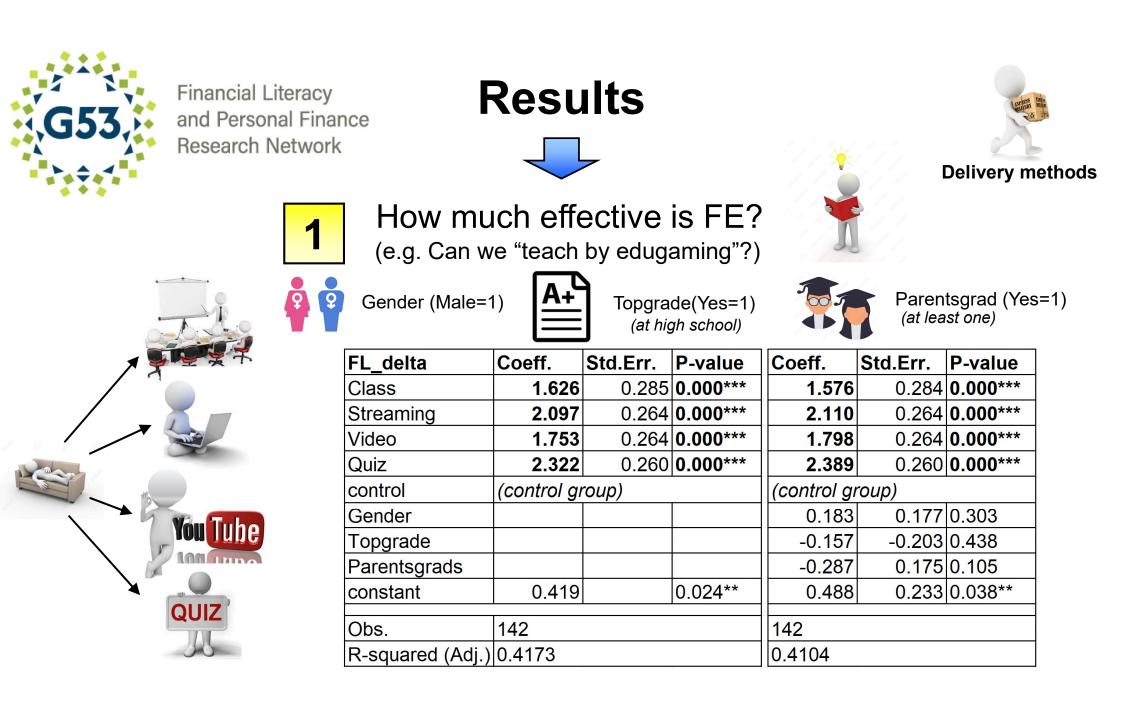








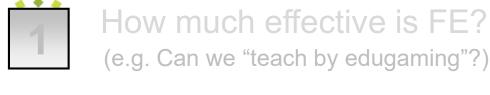












What is the difference in the learning outcome (FL) between different delivery options? (Class Vs Streaming, Class Vs Video, Class Vs Quiz, Streaming Vs Video,

Streaming Vs Quiz, Video Vs Quiz)



How much is the effect of FE on people confidence?



What is the relationship between the change in confidence and the change in FL? Is there a risk to feed overconfidence with FE?









What is the difference in the learning outcome (FL) between different delivery options? (Class Vs Streaming, Class Vs Video, Class Vs Quiz, Streaming Vs Video, Streaming Vs Quiz, Video Vs Quiz)









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What is the difference in the learning outcome (FL) between different delivery options? _{FLscore [0-5]} (Class Vs Streaming, Class Vs Video, Class Vs Quiz, Streaming Vs Video, Streaming Vs Quiz, Video Vs Quiz)

FL Pre-test FL Pre-test 4.138 4.045 4.045Diff-in-Diff = -0.658 (p-value .077*) 1.207

Control: 29 Treated: 22 51		29 22 51	58 44	
Outcome var.	flsco~5	S. Err.	t	P> t
efore Control Treated Diff (T-C) fter	1.207 1.773 0.566	0.260	2.17	0.032**
Control Treated Diff (T-C)	4.138 4.045 -0.092	0.260	0.36	0.723
iff-in-Diff	-0.658	0.368	1.79	0.077*









What is the difference in the learning outcome (FL) between different delivery options? FLscore [0-5] (Class Vs Streaming, Class Vs Video, Class Vs Quiz, Streaming Vs Video, Streaming Vs Quiz, Video Vs Quiz)

Control: 29 Treated: 22 51		29 22 51	58 44	
Outcome var.	flsco~5	S. Err.	[t]	P> t
efore				
Control	1.586			
Treated	1.773			
Diff (T-C)	0.187	0.250	0.75	0.458
Control	4.034			
Treated	4.045			
Diff (T-C)	0.011	0.250	0.04	0.965
iff-in-Diff	-0.176	0.354	0.50	0.621

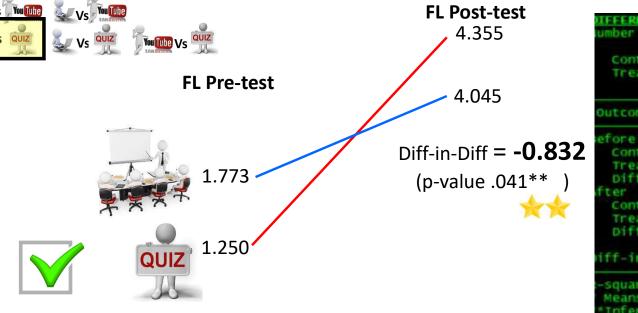








What is the difference in the learning outcome (FL) between different delivery options? FLSCORE [0-5] (Class Vs Streaming, Class Vs Video, Class Vs Quiz, Streaming Vs Video, Streaming Vs Quiz, Video Vs Quiz)



Control: 32 Treated: 22 54		31 22 53	63 44	
Outcome var.	flsco~5	S. Err.	t	P> t
efore Control Treated Diff (T-C) fter Control Treated Diff (T-C)	1.250 1.773 0.523 4.355 4.045 -0.309	0.283	1.84	0.068*
iff-in-Diff	-0.832	0.402	2.07	0.041**

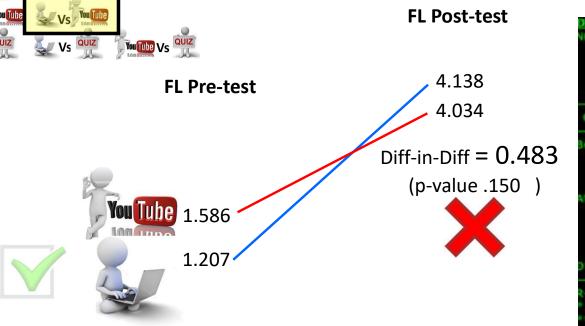








What is the difference in the learning outcome (FL) between different delivery options? _{FLscore [0-5]} (Class Vs Streaming, Class Vs Video, Class Vs Quiz, Streaming Vs Video, Streaming Vs Quiz, Video Vs Quiz)



Control: 29 Treated: 29 58		29 29 58	58 58	
Outcome var.	flsco~5	S. Err.	t	P> t
efore				
Control	1.586			
Treated	1.207			
Diff (T-C)	-0.379	0.236	-1.61	0.110
fter	1. 1. 1. 1.			
Control	4.034			
Treated piff (T-C)	4.138 0.103	0.236	0.44	0.662
Dirit (I-c)	0.105	0.230	0.44	0.002
iff-in-Diff	0.483	0.333	1.45	0.150

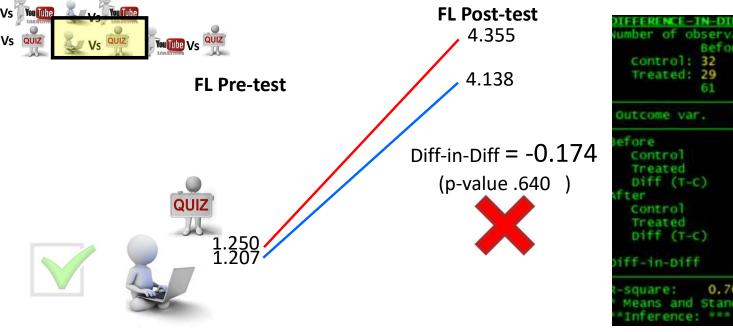








What is the difference in the learning outcome (FL) between different delivery options? FLscore [0-5] (Class Vs Streaming, Class Vs Video, Class Vs Quiz, Streaming Vs Video, Streaming Vs Quiz, Video Vs Quiz)



Control: 32 Treated: 29 61		31 29 60	63 58	
Outcome var.	flsco~5	S. Err.	t	P> t
efore				
Control	1.250			
Treated	1.207			
Diff (T-C)	-0.043	0.261	-0.17	0.869
fter	2 2:000			
Control	4.355			
Treated	4.138	2 2 2 2	120.22	
Diff (T-C)	-0.217	0.263	0.82	0.411
iff-in-Diff	-0.174	0.371	0.47	0.640



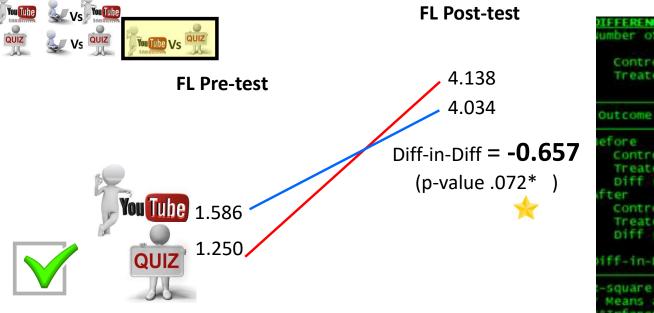




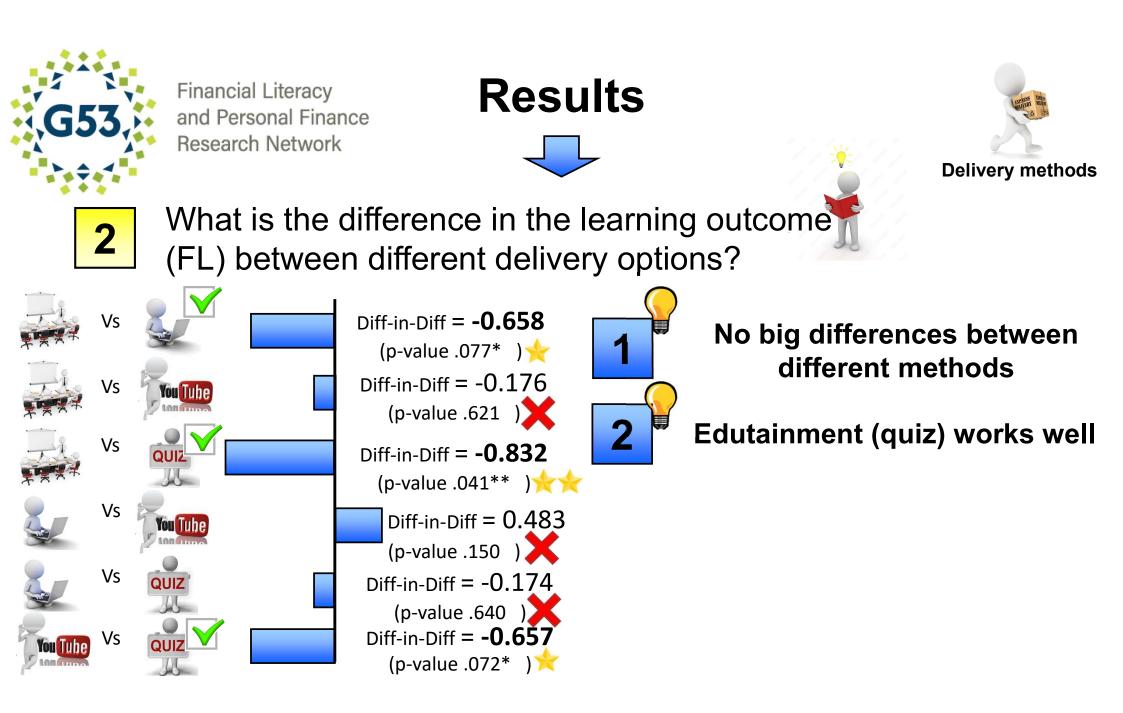
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What is the difference in the learning outcome (FL) between different delivery options? FLscore [0-5] (Class Vs Streaming, Class Vs Video, Class Vs Quiz, Streaming Vs Video, Streaming Vs Quiz, Video Vs Quiz)



Control: 32 Treated: 29 61		31 29 60	63 58	
Outcome var.	flsco~5	S. Err.	Itl	P> t
efore				
Control	1.250			
Treated	1.586	0.054	4 98	0 100
Diff (T-C) fter	0.336	0.254	1.32	0.189
Control	4.355			
Treated	4.034			
Diff (T-C)	-0.320	0.256	1.25	0.214
iff-in-Diff	-0.657	0.361	1.82	0.072*





Financial Literacy Research questions Research Network





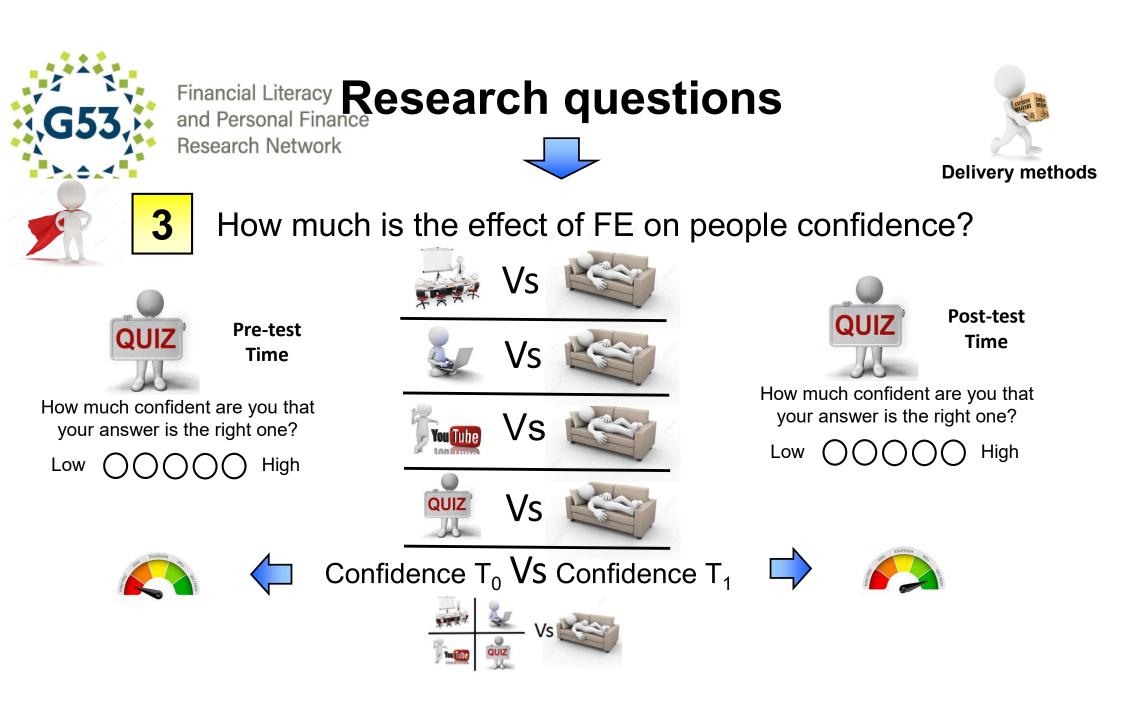
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Financial Literacy Research questions and Personal Finance Research Network

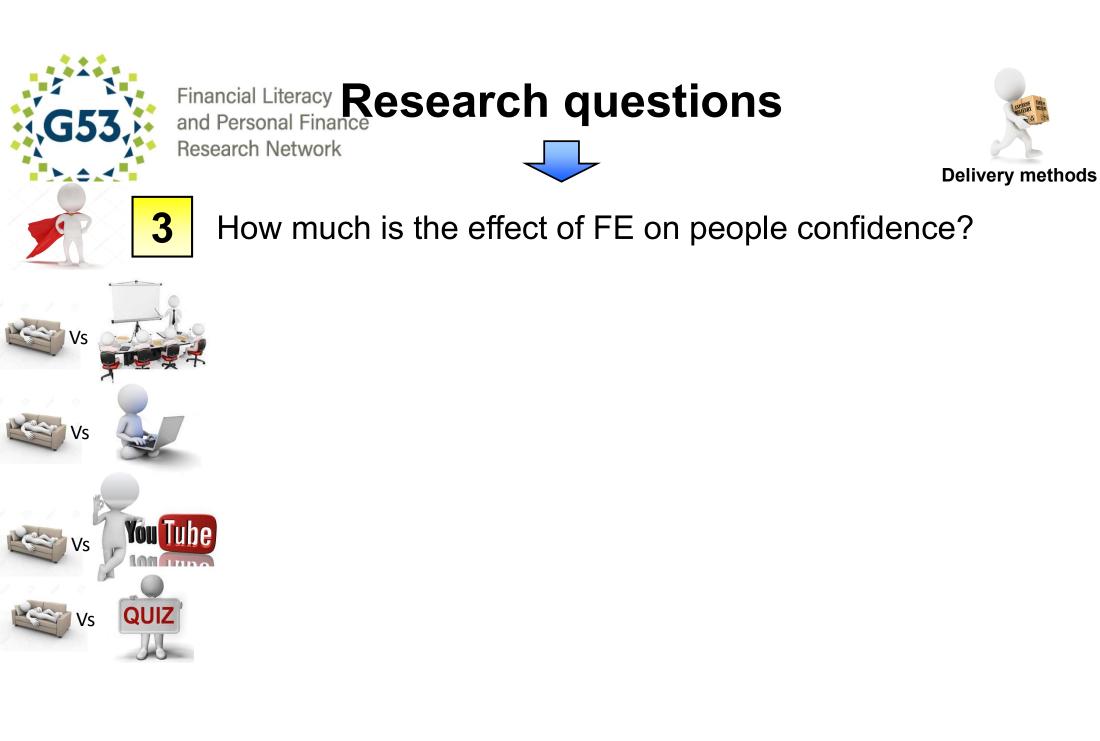


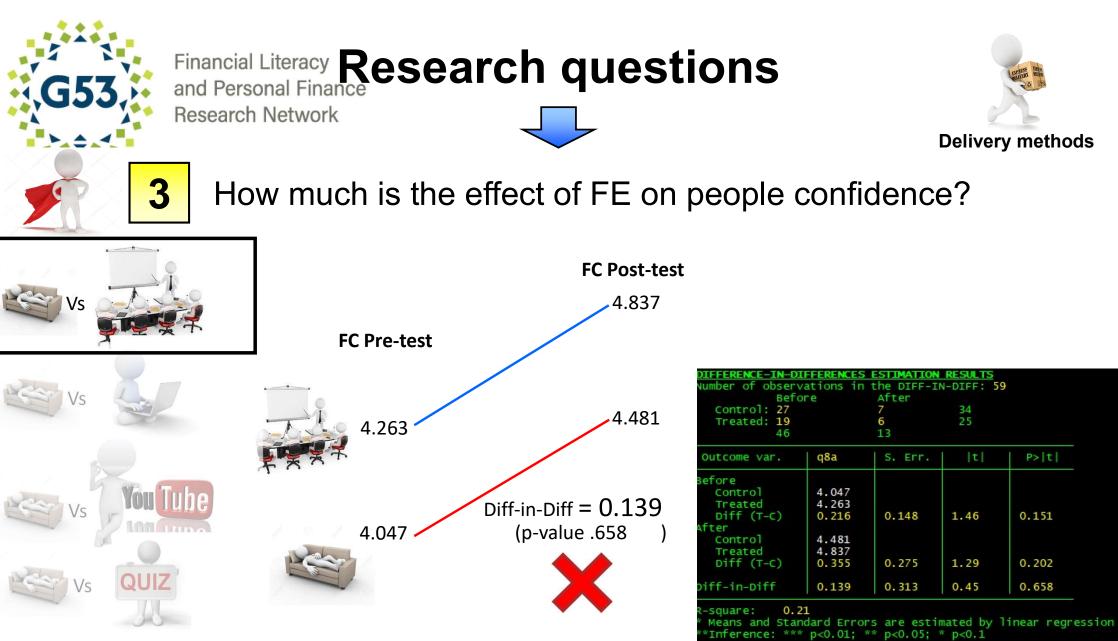


Vs

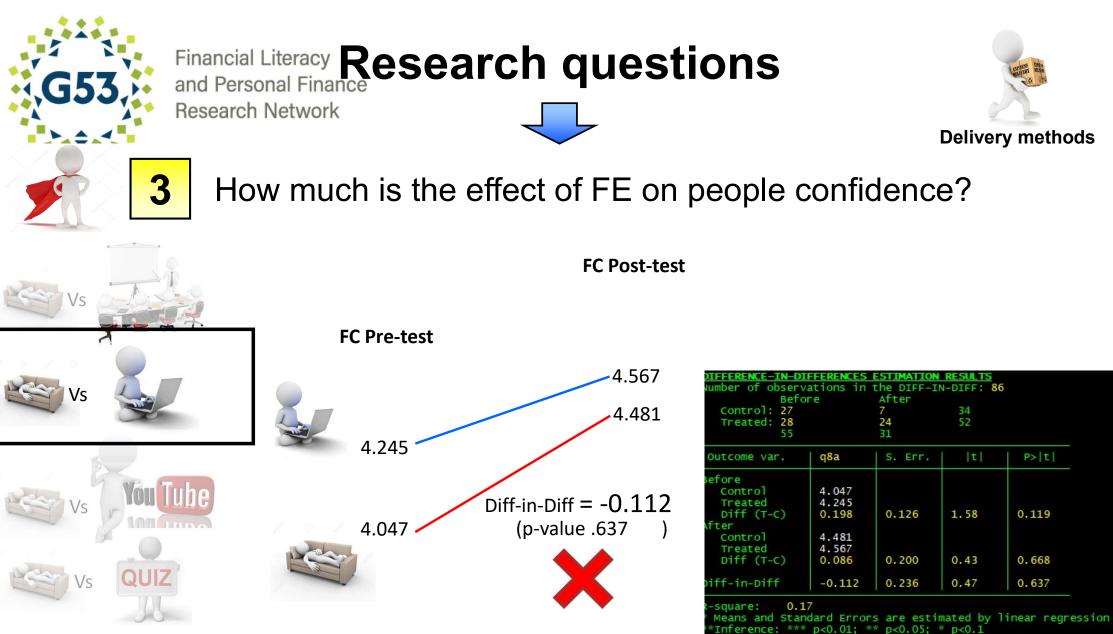


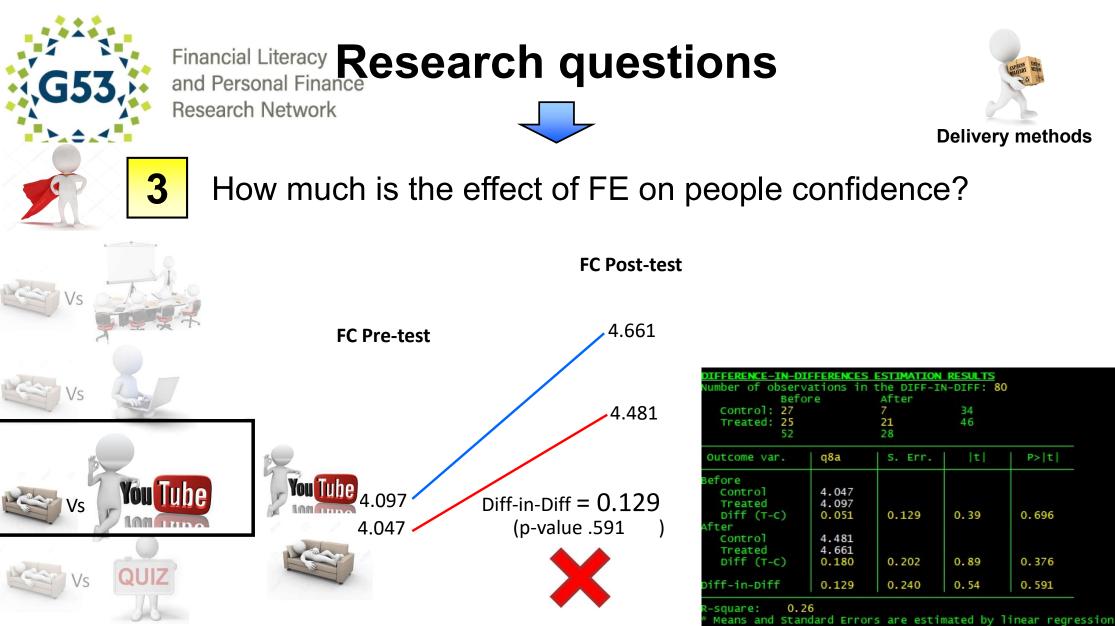
1	2		3	4	5
l guess	Not very confide	ent Con	fident	Very confident	Sure
F	inancial	Confide	ence sc	ore [1 - 5]	
	Pre-test	Post-test	diff.	T-test post-	pre>0
	(Average)	(Average)	(Post-Pre)	p-valu	e)
Class	4.263	4.837	0.574	0.007**	
Streaming	4.245	4.567	0.322	0.011**	
Video	4.097	4.661	0.564	0.000***	
Quiz	4.429	4.640	0.211	0.026**	
(Control)	4.047	4.481	0.435	0.017**	
ALL	4.230	4.670	0.440	0.000***	
	(137 ← To	tal Obs. 🗲	89)		



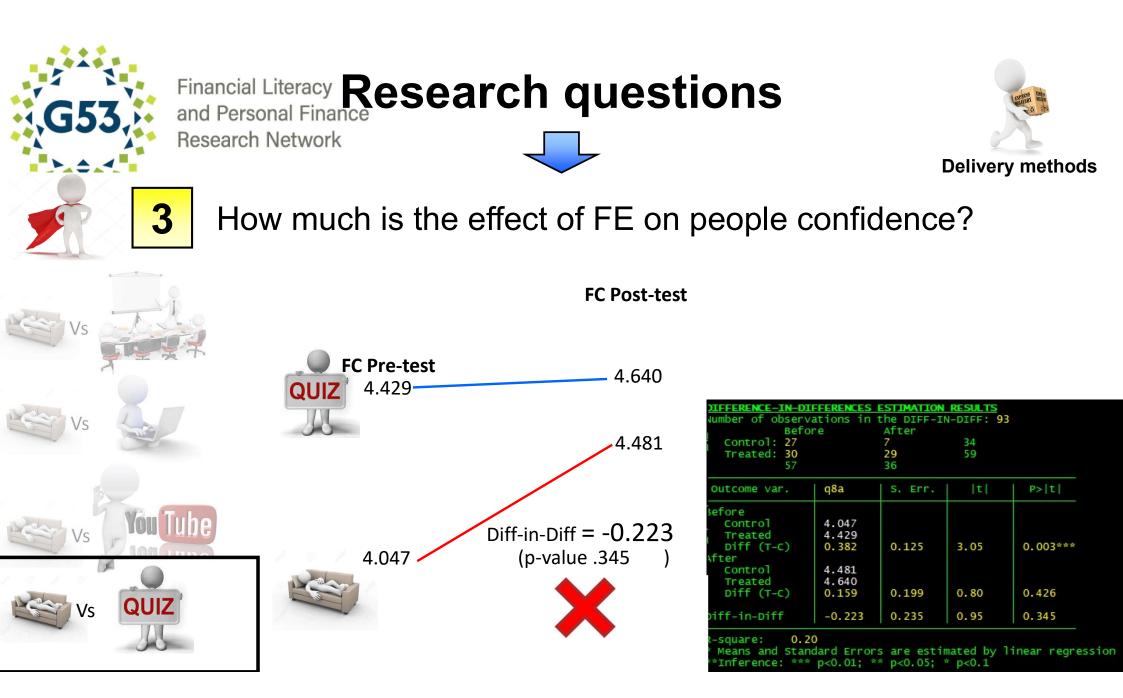


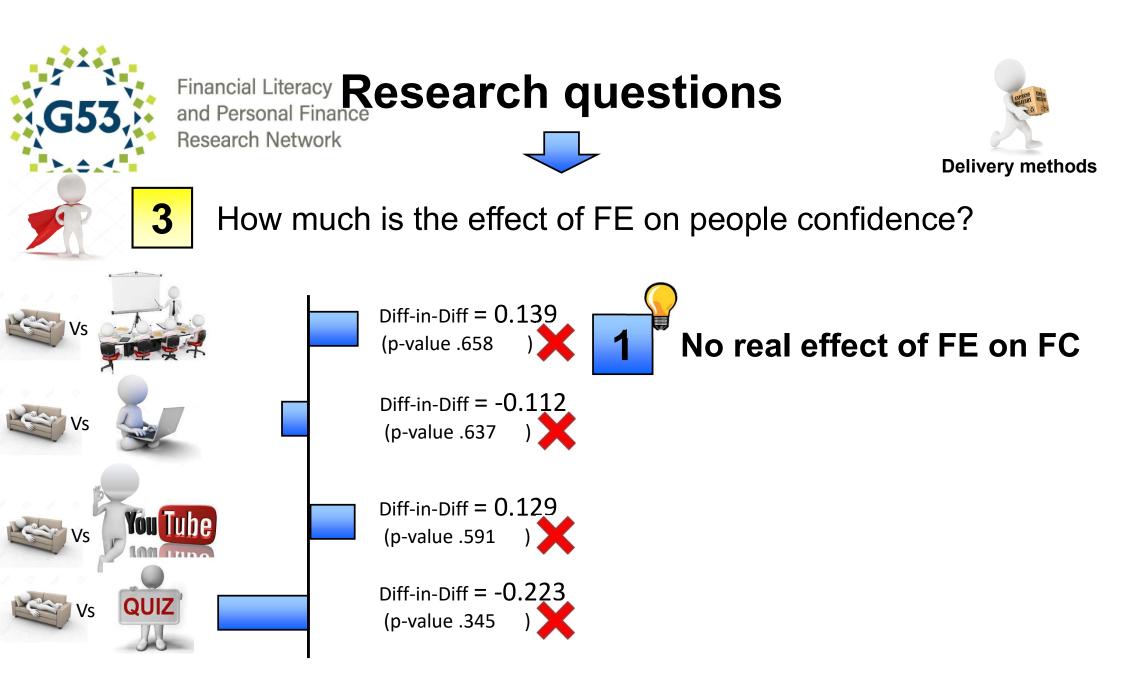
,, P.





Inference: *** p<0.01; ** p<0.05; * p<0.1







Financial Literacy Research questions Research Network





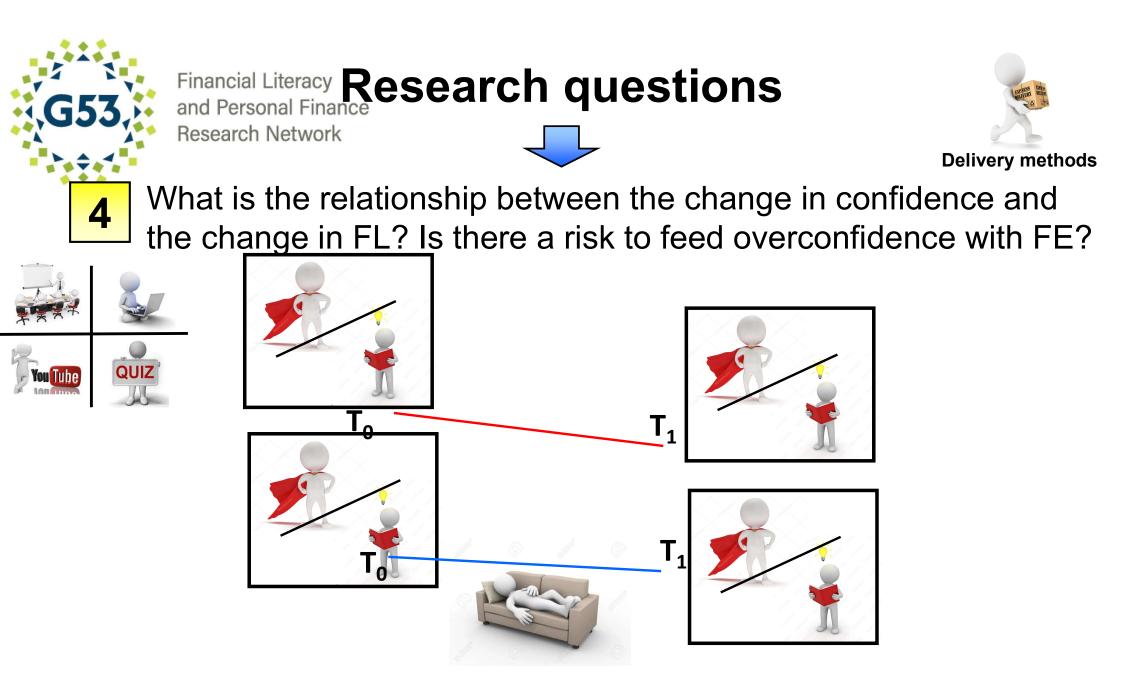
What is the difference in the learning outcome (FL) between different delivery options? (Class Vs Streaming, Class Vs Video, Class Vs Quiz, Streaming Vs Video, Streaming Vs Quiz, Video Vs Quiz)

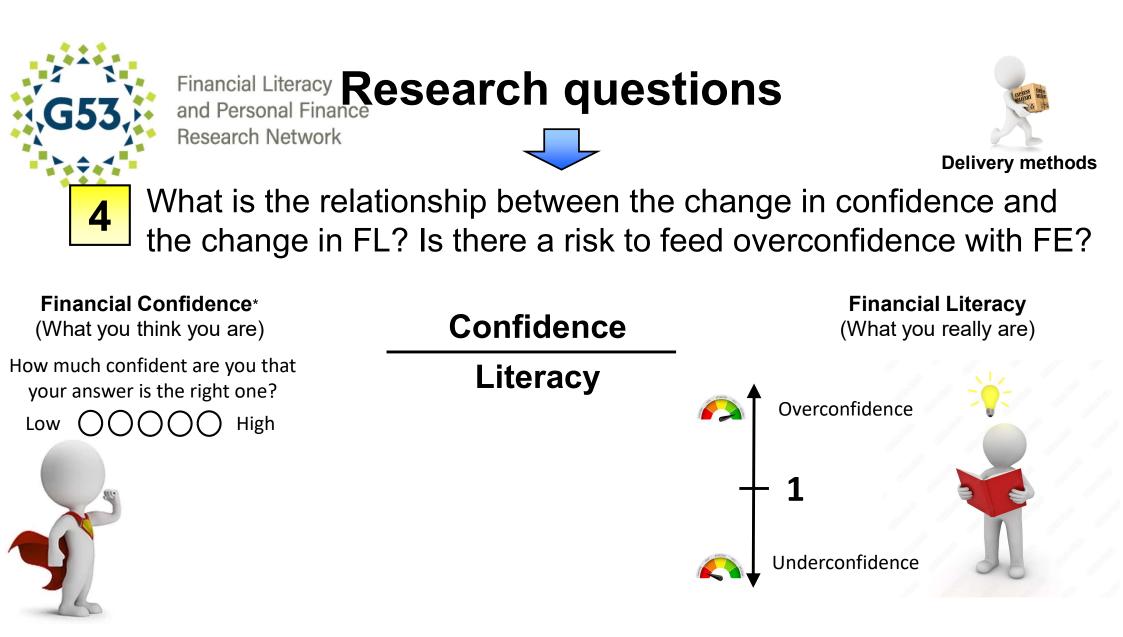


How much is the effect of FE on people confidence?



What is the relationship between the change in confidence and the change in FL? Is there a risk to feed overconfidence with FE?





*Confidence was rescaled from 1-to-5 to 0-to-5 to make it matches with the FL scale (0-to-5)

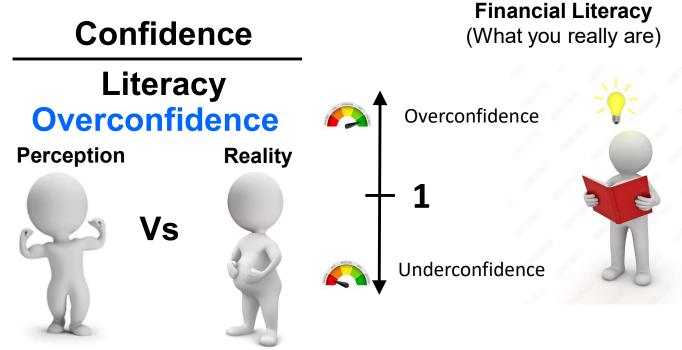


Research Network Delivery methods What is the relationship between the change in confidence and the change in FL? Is there a risk to feed overconfidence with FE?

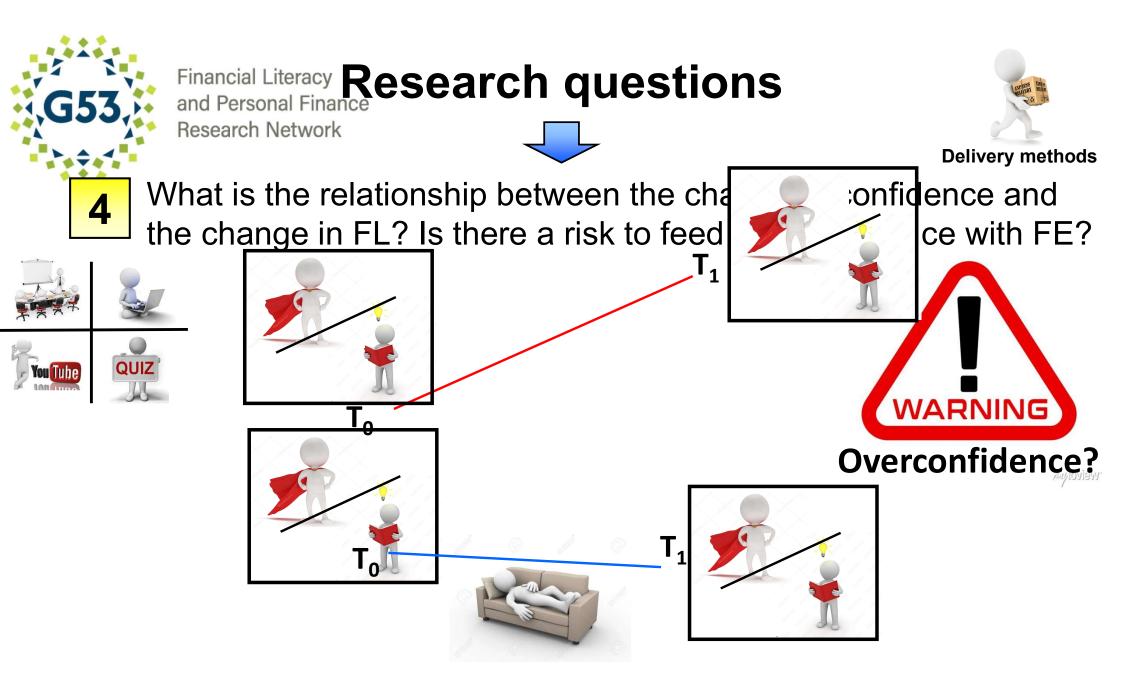
Financial Literacy Research questions

Financial Confidence* (What you think you are) How much confident are you that your answer is the right one? Low





*Confidence was rescaled from 1-to-5 to 0-to-5 to make it matches with the FL scale (0-to-5)







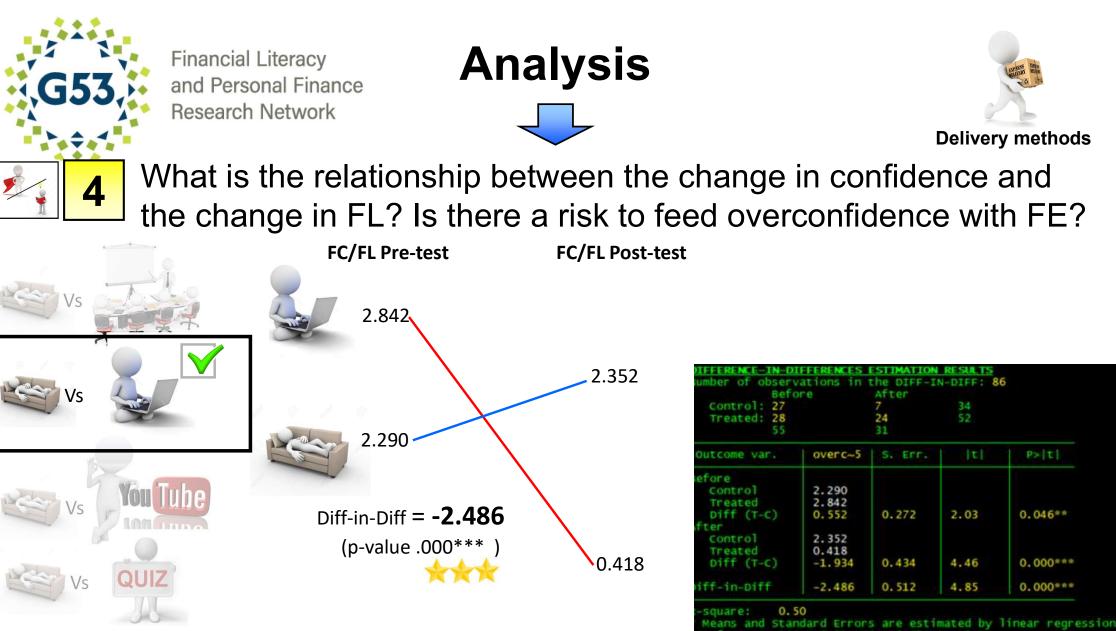


What is the relationship between the change in confidence and the change in FL? Is there a risk to feed overconfidence with FE?

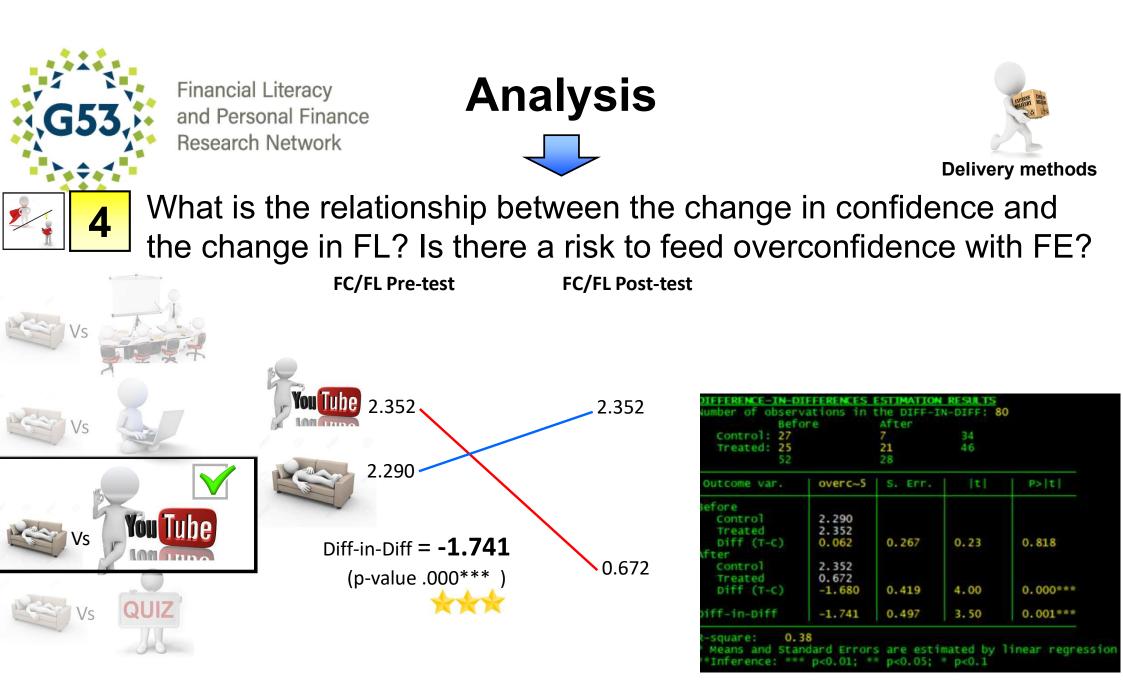


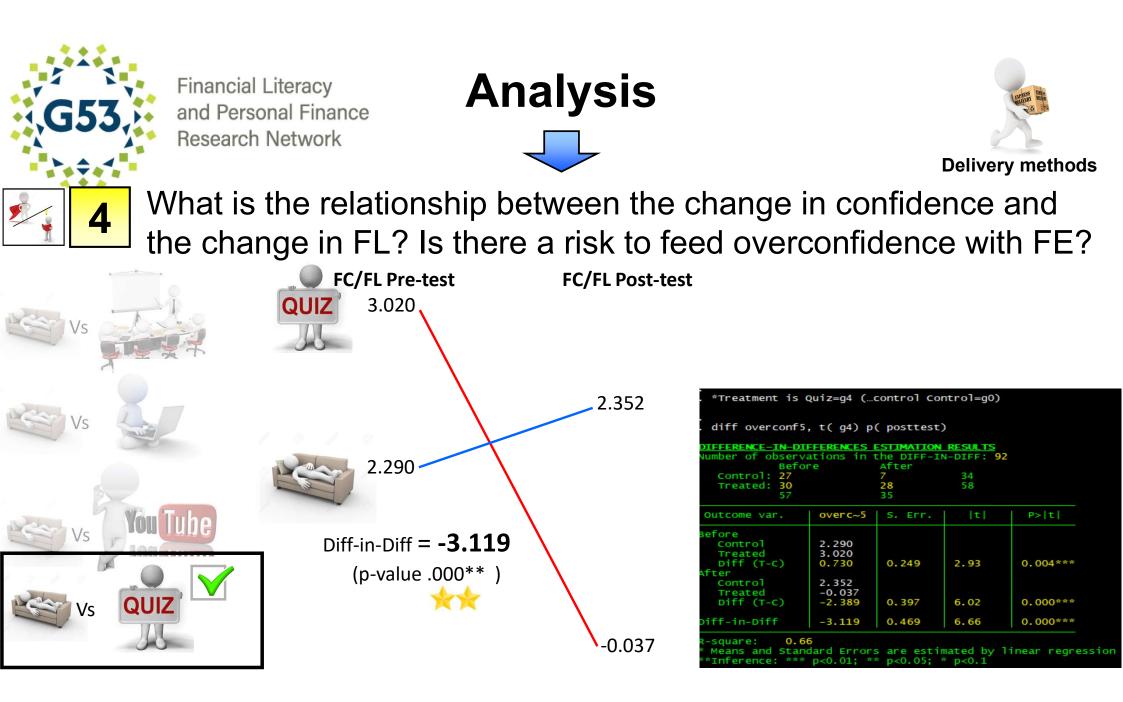
Analysis Financial Literacy and Personal Finance Research Network **Delivery methods** What is the relationship between the change in confidence and the change in FL? Is there a risk to feed overconfidence with FE? FC/FL Pre-test **FC/FL** Post-test 2.352 7.341 Control: 27 34 Treated: 19 2.290 overc~5 S. Err. P>|t| utcome var. fore 2.290 Control 2.341 Treated 0.796 Diff-in-Diff = -1.6080.052 0.345 0.15 0.882 Diff (T-C) 2.352 Control (p-value .032**) 0.796 Treated -1.556 0.641 2.43 0.019** Diff (T-C) -1.6080.728 2.21 0.032** ff-in-Diff 0.15

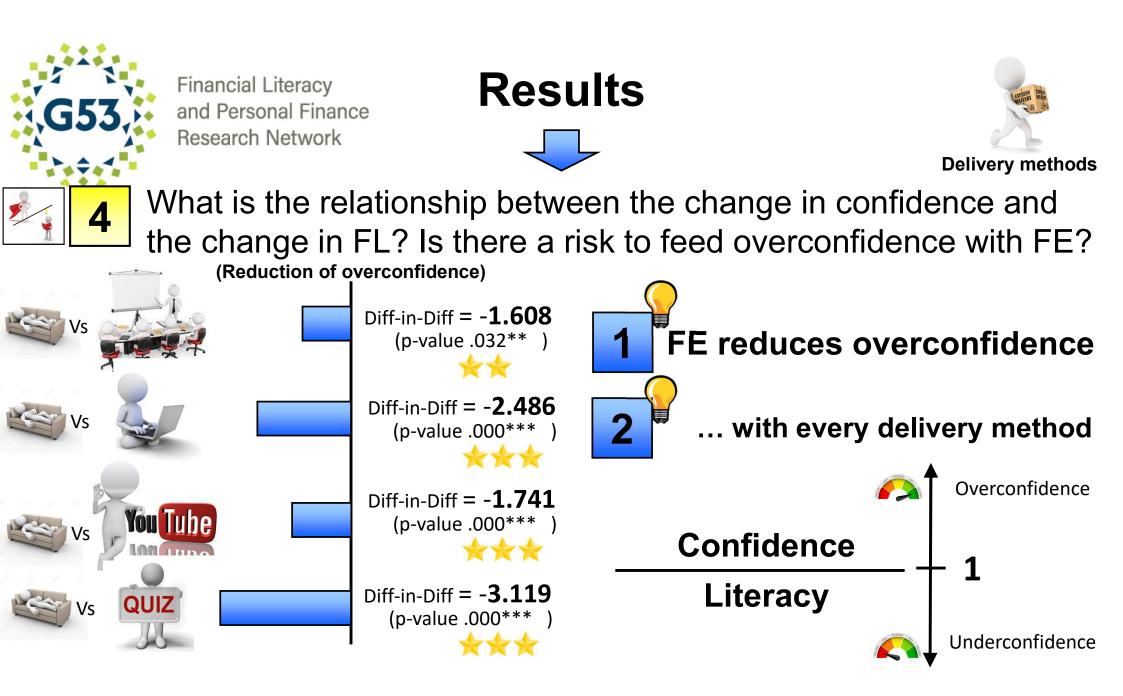
Means and Standard Errors are estimated by linear regression **Inference: *** p<0.01; ** p<0.05; * p<0.1



Inference: *** p<0.01: ** p<0.05: * p<0.1









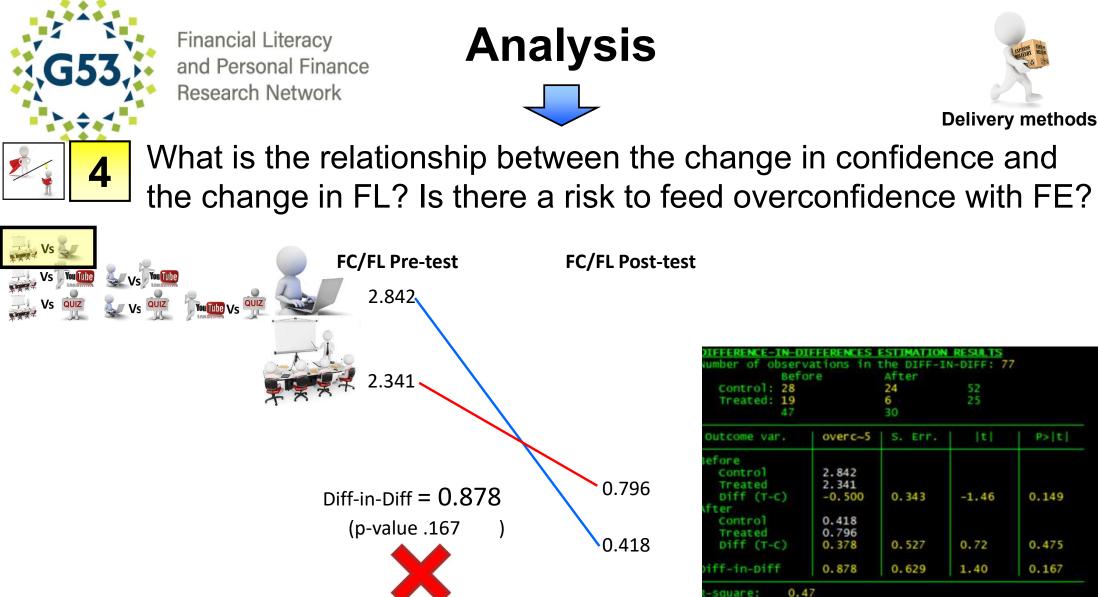
Financial Literacy Research questions Research Network





What is the relationship between the change in confidence and the change in FL? Is there a risk to feed overconfidence with FE?





Means and Standard Errors are estimated by linear regression Inference: *** p<0.01; ** p<0.05; * p<0.1

P>|t|

0.149

0.475

0.167

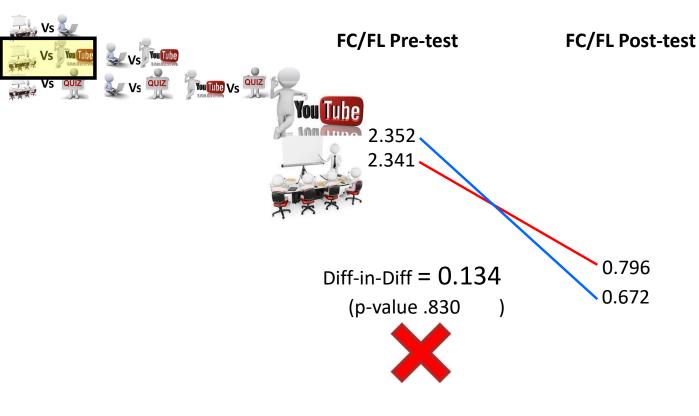






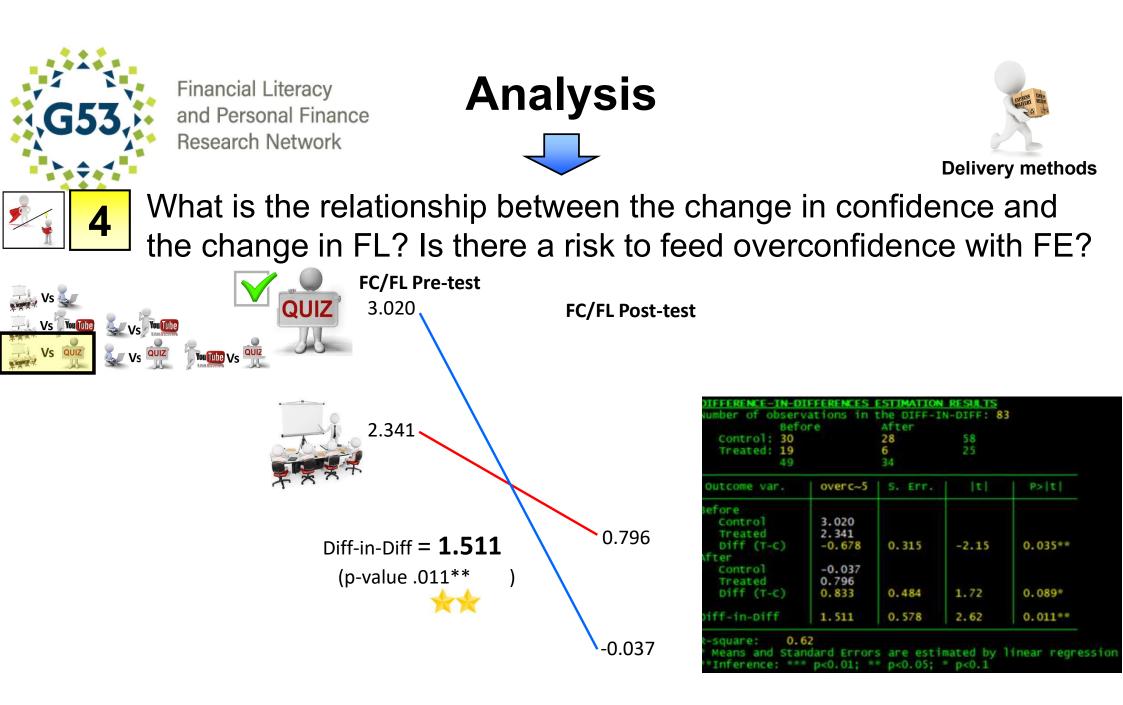


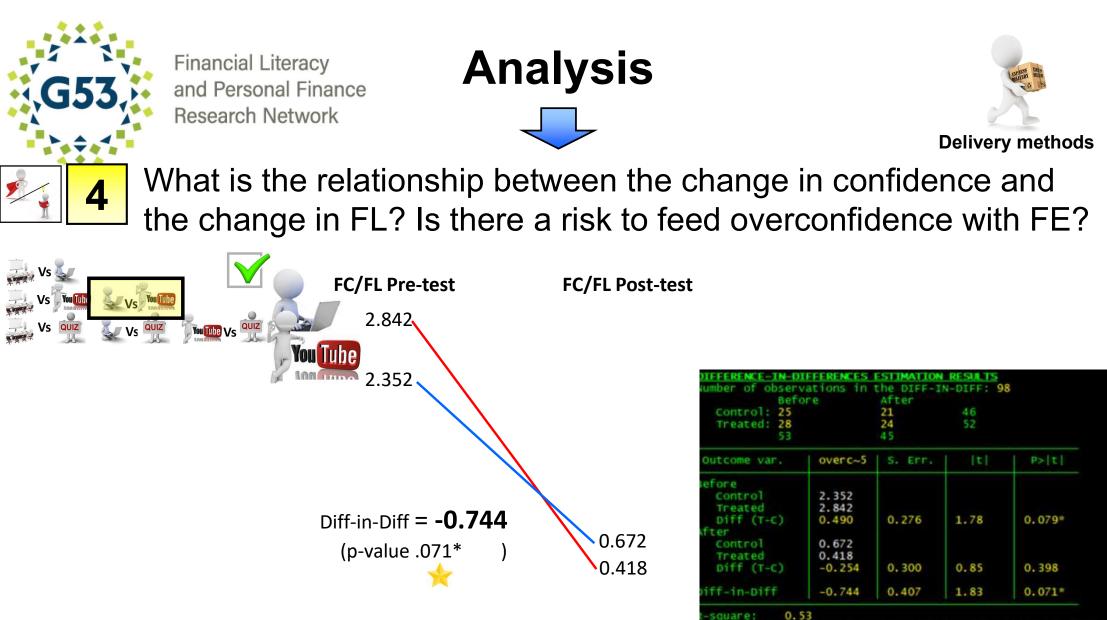
What is the relationship between the change in confidence and the change in FL? Is there a risk to feed overconfidence with FE?



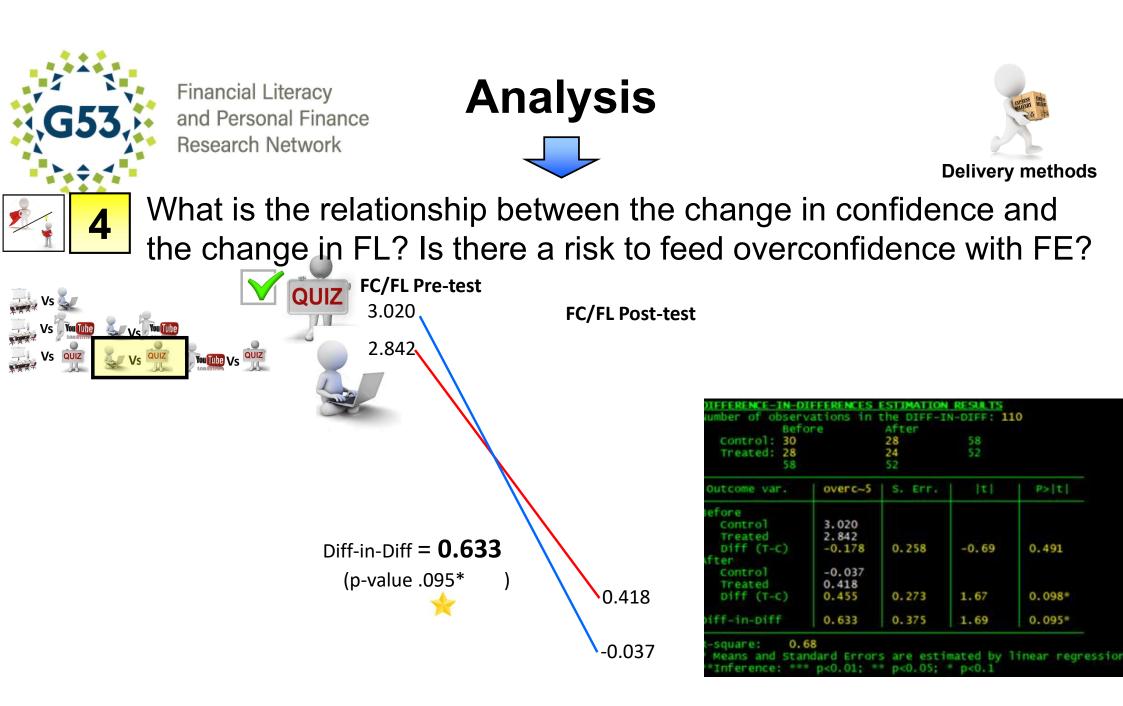
Control: 25 Treated: 19 44	ore	After 21 6 27	46 25	
Outcome var.	overc~5	S. Err.	t	P> t
efore Control Treated Diff (T-C) fter Control Treated	2.352 2.341 -0.010 0.672 0.796	0.341	-0.03	0.977
Diff (T-C)	0.124	0.518	0.24	0.812
iff-in-Diff	0.134	0.620	0.22	0.830

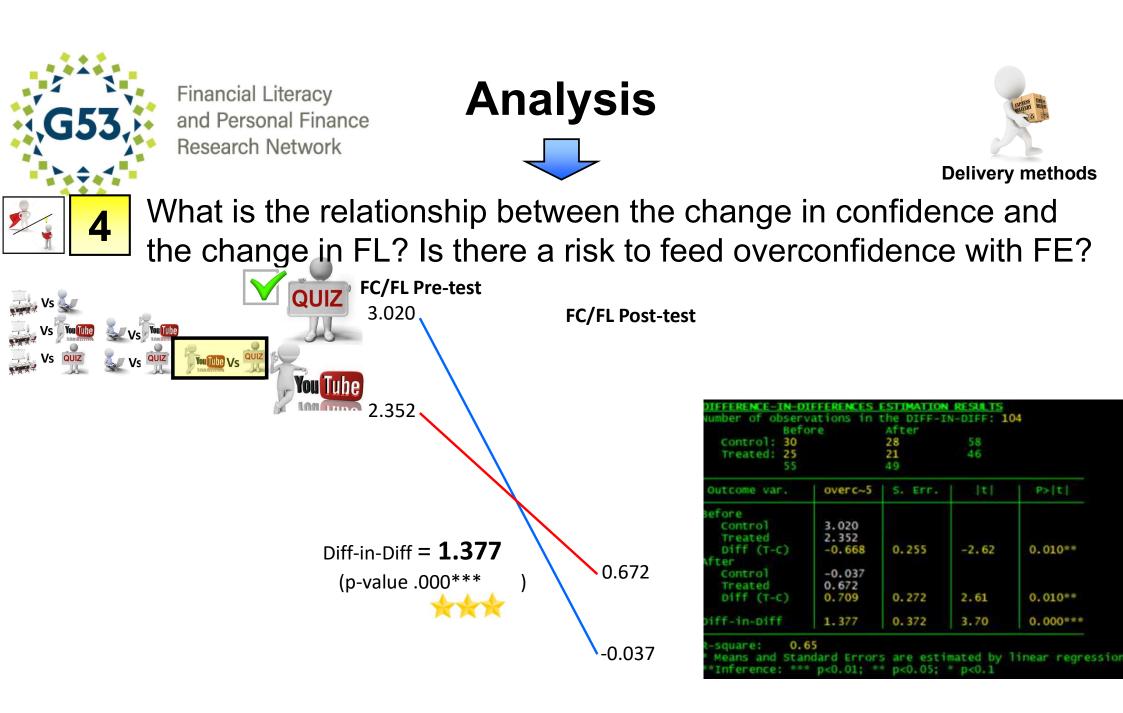
Inference: *** p<0.01: p<0.05

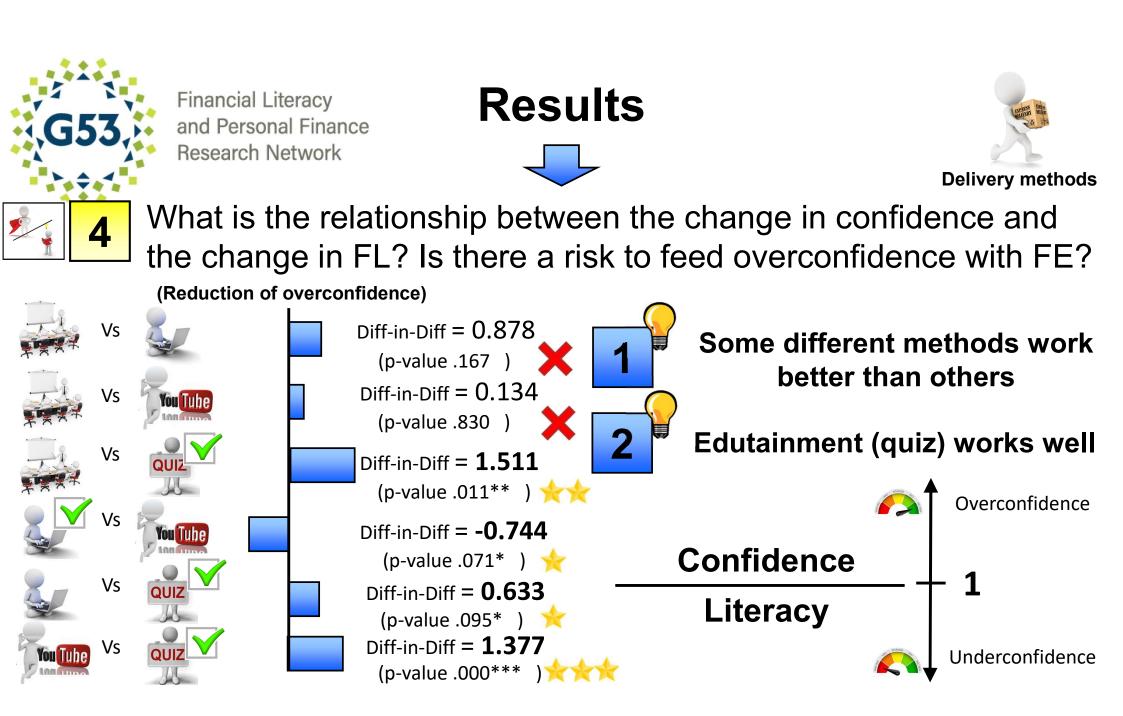




Means and Standard Errors are estimated by linear regression "Inference: *** p<0.01; ** p<0.05; * p<0.1

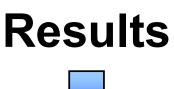








You Tube







What is the relationship between the change in confidence and the change in FL? Is there a risk to feed overconfidence with FE?

Gender (Male=1)		Topgrade(` <i>(at high so</i>	,		Parentsgra (at least one	
Overconfidence_delta	Coeff.	Std.Err.	P-value	Coeff.	Std.Err.	P-value
Class	-2.290	0.665	0.001***	-2.181	0.691	0.002**
Streaming	-2.577	0.514	0.000***	-2.558	0.527	0.000***
Video	-1.627	0.529	0.003**	-1.637	0.543	0.004**
Quiz	-3.003	0.507	0.000***	-3.019	0.514	0.000***
control	(control gr	oup)		(control gr	oup)	
Gender				-0.82	0.280	0.769
Topgrade				0.226	0.317	0.479
Parentsgrads				0.284	0.281	0.315
constant	0.030	0.452	0.947	-0.146	0.546	0.790
Obs.	83			83		
R-squared (Adj.)	0.3188			0.3114		

Conclusions





RQ1: How much effective is FE?

FE works with every delivery method

RQ2: What is the difference in the learning outcome (FL) between different delivery options? Some differences exist... but they are not big enough to be statistically significant

RQ3: How much is the effect of FE on people confidence?



2

No effects on financial confidence (But it was already pretty high)

RQ4: What is the relationship between the change in confidence and the change in FL? (Is there a risk to feed overconfidence with FE?)

FE decreases overconfidence (with every delivery method)

Research Network





We can do effective FE even if it is not based on face-to-face meetings (scalability, accessibility, cost of delivering FE)

Edutainment works (pretty well) (Likelihood to play a game Vs Likelihood to attend onsite events)



No effects on financial confidence (But it was already pretty high)



FE decreases overconfidence (with every delivery method) (FE is not just about FL, but it can work on FC too)









Small sample size



External validity

(Students are not representative of the entire population)



Selection bias

(Interest and motivation to learn of students of Economics and Business)



Time decay effect of FE

(No evidence of the long term effect of FE)



G53 – Annual Conference 2023

Joachim Herz Stiftung (JHS), Hamburg (Germany) Friday June 23rd, 2023

Delivery Methods in Financial Education

A Comparative Analysis of Face-to-Face Classes, Live Streaming, Videos, and Gaming

(Gianni Nicolini¹ and Marlene Haupt²)



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² Marlene Haupt, PhD, Professor of Economics and Social Poilcy Ravensburg-Weingarten University (Ravensburg, Germany) email: marlene.haupt@rwu.de